

Question Answering Systems

Templates: From text to curated KGs

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Starts at 14:15

Mic → Mute 

Video → off

Logistics: Quick walkthrough

Logistics: Recap

- New registrations are closed
 - 94 members as of now, competitive 
- Online lectures for entire semester
- Save Internet traffic
 - Please mute your microphones
 - Turn off videos
- Recommended: Read papers before class
- All questions primarily via chat
 - To be answered in two ~15 min slots:
immediately after break, immediately after class
- ✕ ▪ Use headset if you want to speak
- Connect to LAN if possible instead of WiFi
- Switch off other Internet-hogging stuff during class
- Use laptop/desktop instead of mobile
- Slides and recordings after lecture
- Material for first lecture on Google Groups

Logistics: Course

- Research course, no textbook
- Roughly two (long) research papers discussed in lectures every week
 - Influential work in community
 - Work from our group: qa.mpi-inf.mpg.de
- One written assignment per week (more on next slide)
- One toy coding assignment at the end
- Overlaps with IRDM last lecture 😊
- Teaching assistant: [Magdalena Kaiser](#)



Assignment

- 10 sentences on each paper
 - 4-sentence summary
 - 3 positives (one sentence each)
 - 3 negatives (one sentence each)
- 10 sentences x 2 papers = 20 ± 5
sentences per week
plaintext
- In text file: 2020-qa-<your-name>-week-
01.txt as attachment
02
03

- Email to me and Magdalena with subject
 - 2020 QA Assignment Week 01
 - 2020 QA Assignment Week 02
 - 2020 QA Assignment Week 03
 - ...
- Deadline: Before start of next class

For this week, extension of 1 week

No further extensions

Assignment (2)

- Contribute to final grade: Excellent, Good, Fair, Poor
- No right or wrong answers, or *appropriate length*
- Goal is to reduce arbitrariness in final exam
- No presentation of assignments necessary
- Clear cases of plagiarism will result in de-registration
- Estimate of hours per week
 - 2 hours lecture
 - 2 x ~2 hours reading two papers and commenting
 - 6 hours in all ~ 6 ECTS 😊


Exam

- Exams are online, individual, via Zoom
- 1 oral main exam
 - Tuesday 21 July 2020
 - 10 – 15 minutes per person
 - Depends on number of students
- 1 oral re-exam
 - Tuesday 04 August 2020
- No re-re-exam 😊
- Lecture plan on course website
- Background: IR, NLP, DM, ML, ...

Question of the day

How can ^{we} automatically learn templates for
^
question answering?

You'll find this covered in

- Never-Ending Learning for Open-Domain Question Answering over Knowledge Bases
 - Abujabal et al.
 - The Web Conference 2018
 - <https://myahya.org/publications/neqa-abujabal-www2018.pdf>
 - Learning Surface Text Patterns for a Question Answering System
 - Ravichandran and Hovy
 - ACL 2002
 - <https://www.aclweb.org/anthology/P02-1006.pdf>
- 

Research paper 1

Never-Ending Learning for Open-Domain Question Answering over Knowledge Bases

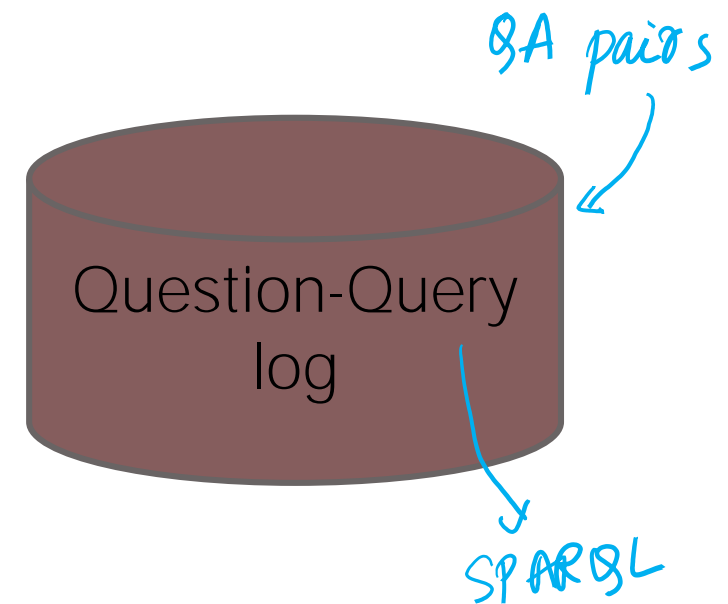
Tackling diversity: Our 5-point agenda

1. Start small with seed training data
2. Learn syntactic templates on-the-fly
3. Extend coverage with semantic similarity
4. User feedback to prevent erroneous learning
5. Assimilate into continuous learning framework

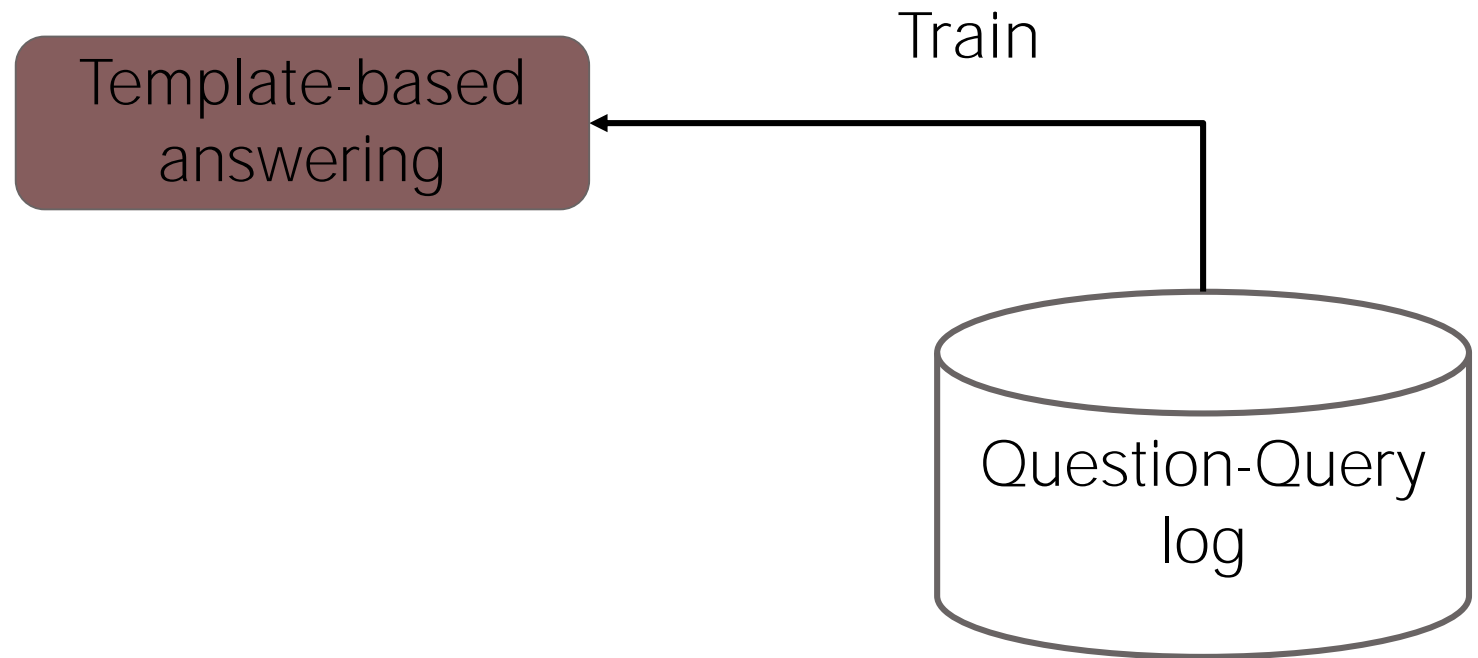
NEQA: Never-ending Learning for Question Answering



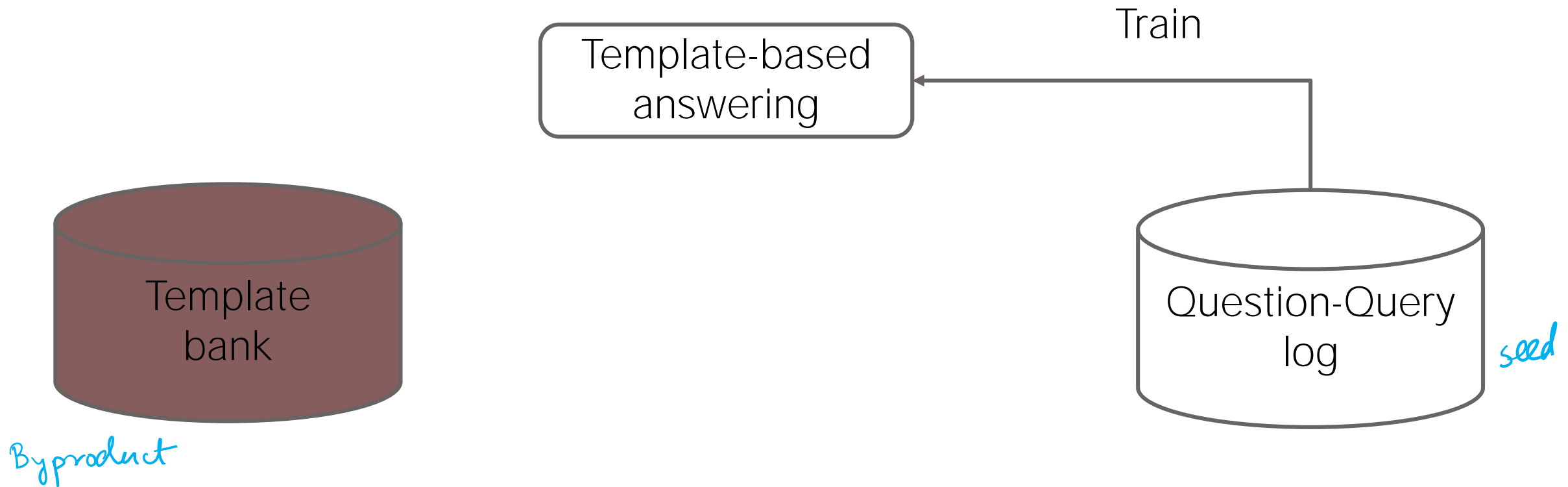
Never-ending learning with NEQA



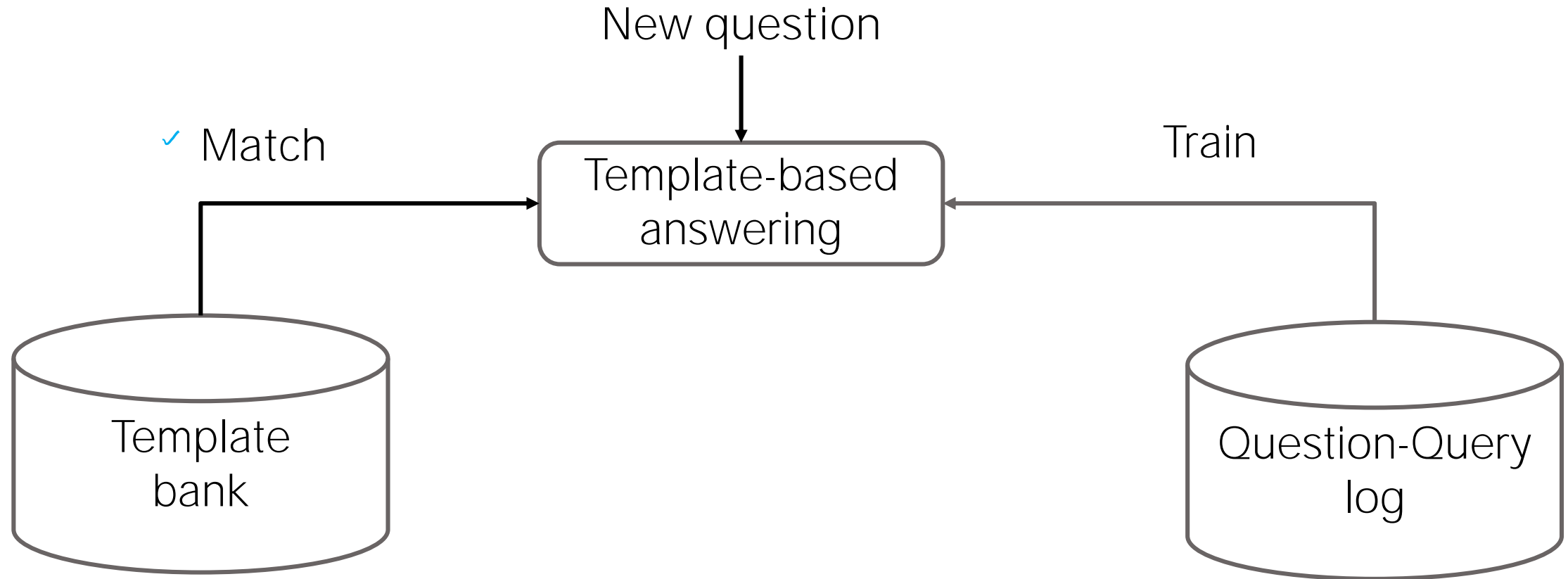
Never-ending learning with NEQA



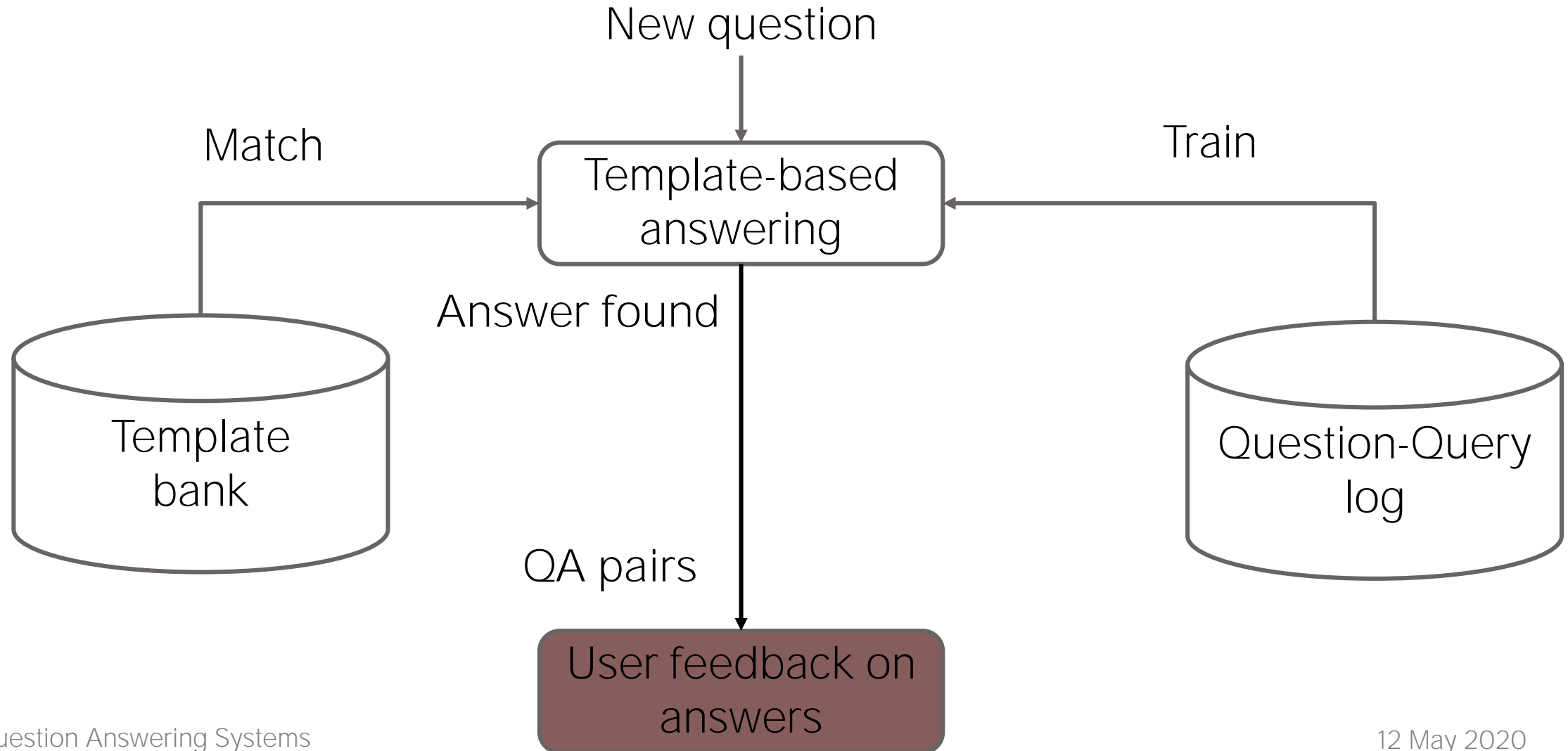
Never-ending learning with NEQA



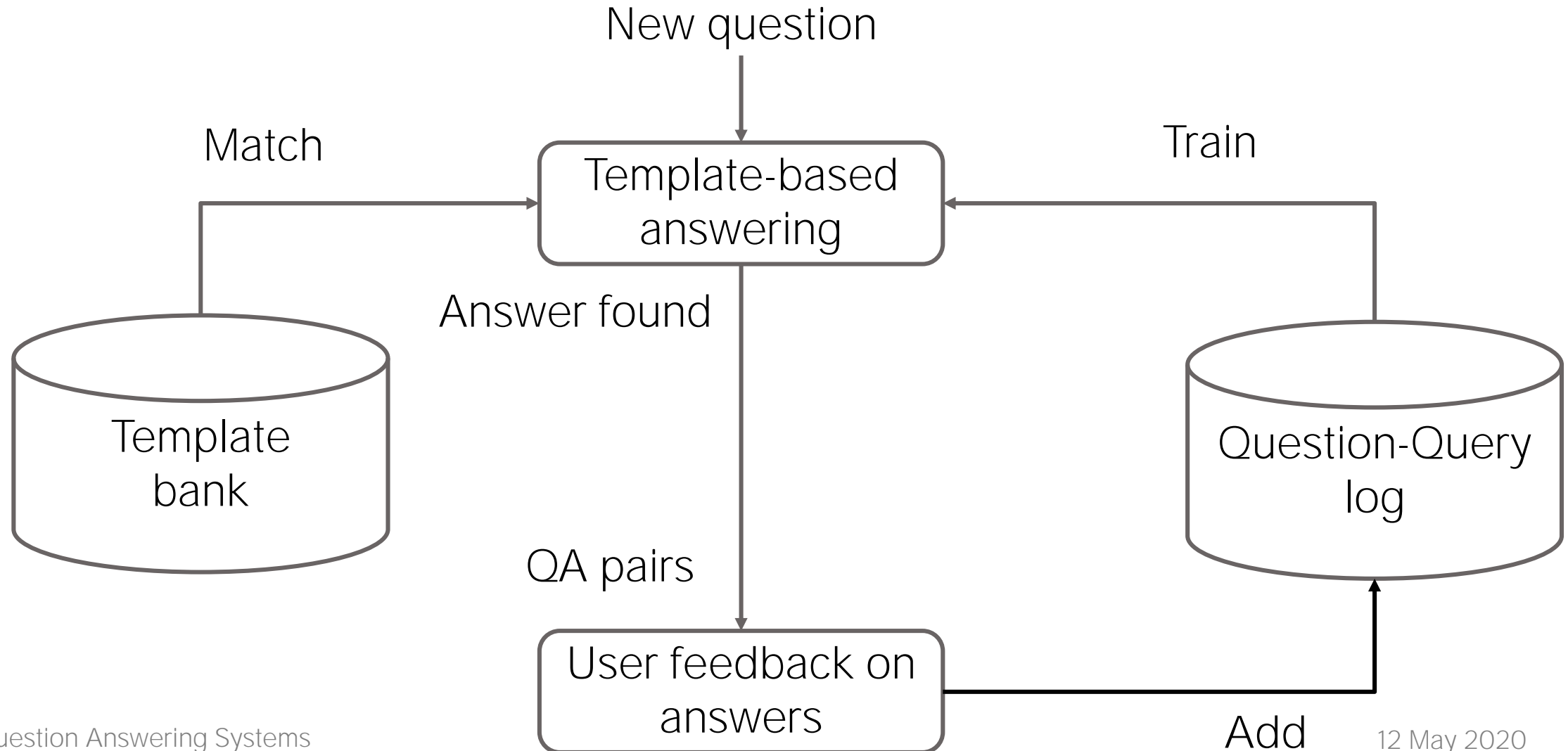
Never-ending learning with NEQA



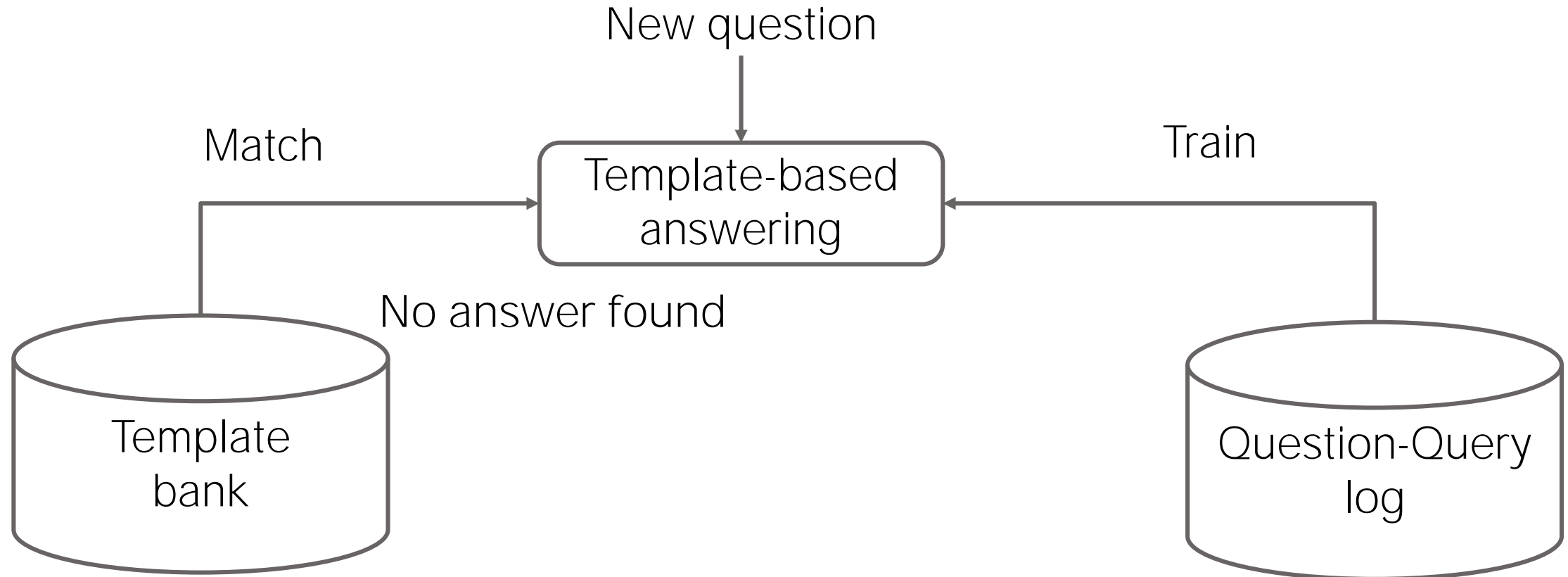
Never-ending learning with NEQA



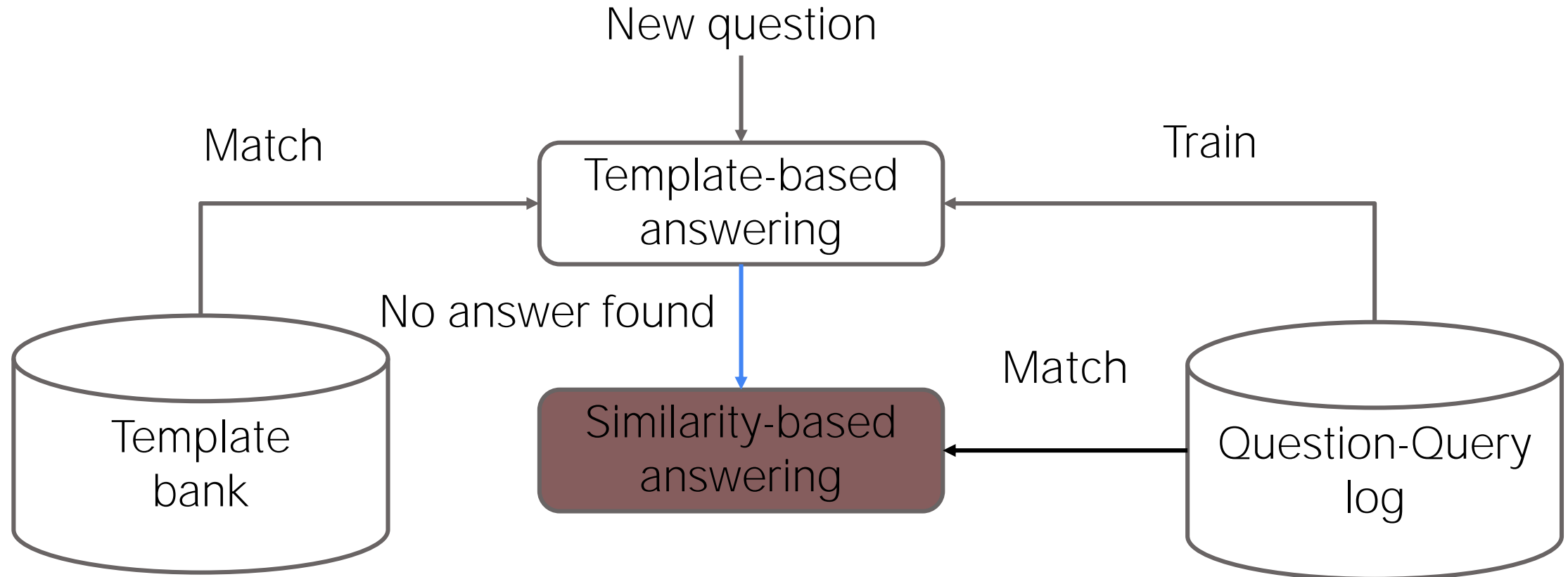
Never-ending learning with NEQA



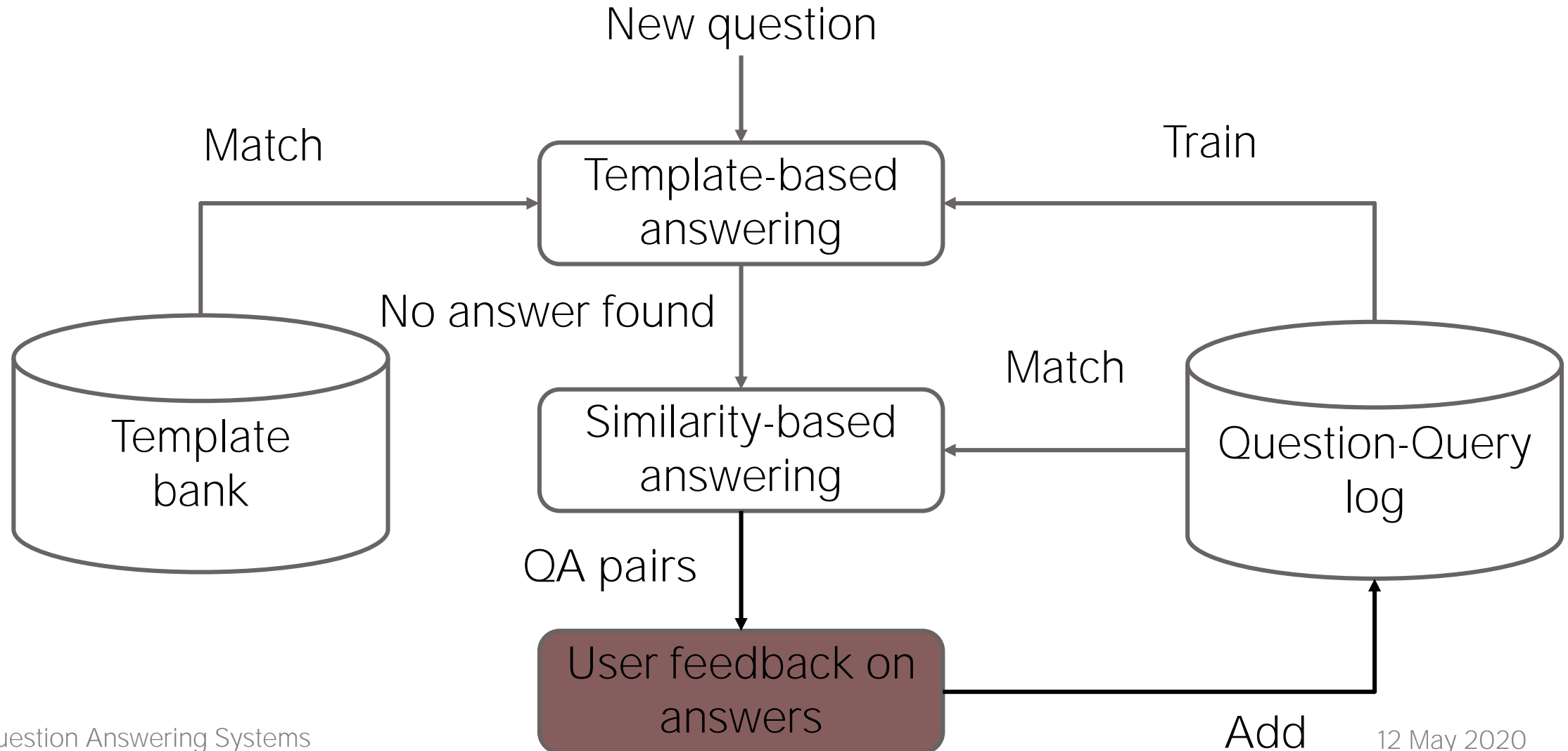
Never-ending learning with NEQA



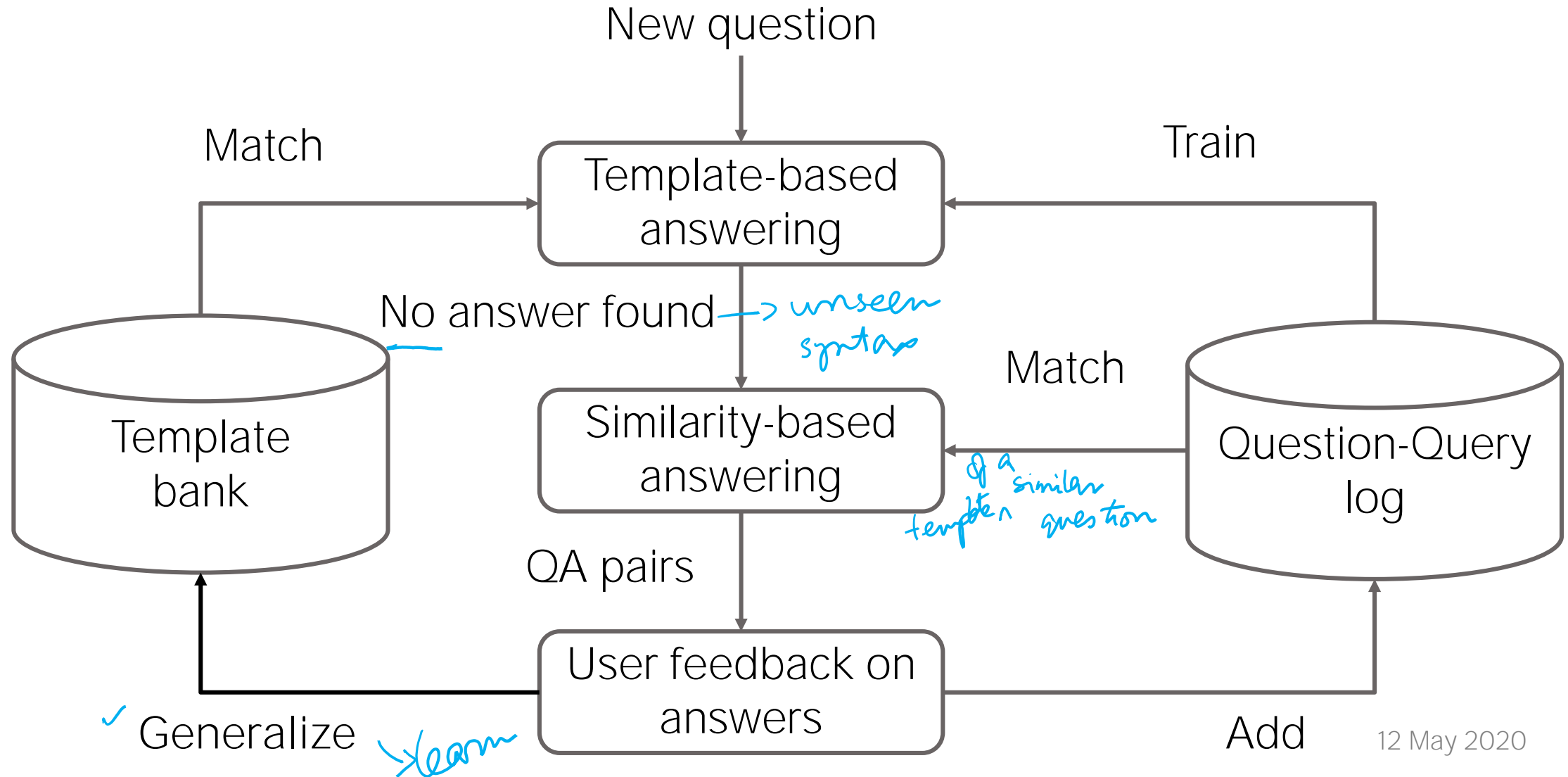
Never-ending learning with NEQA



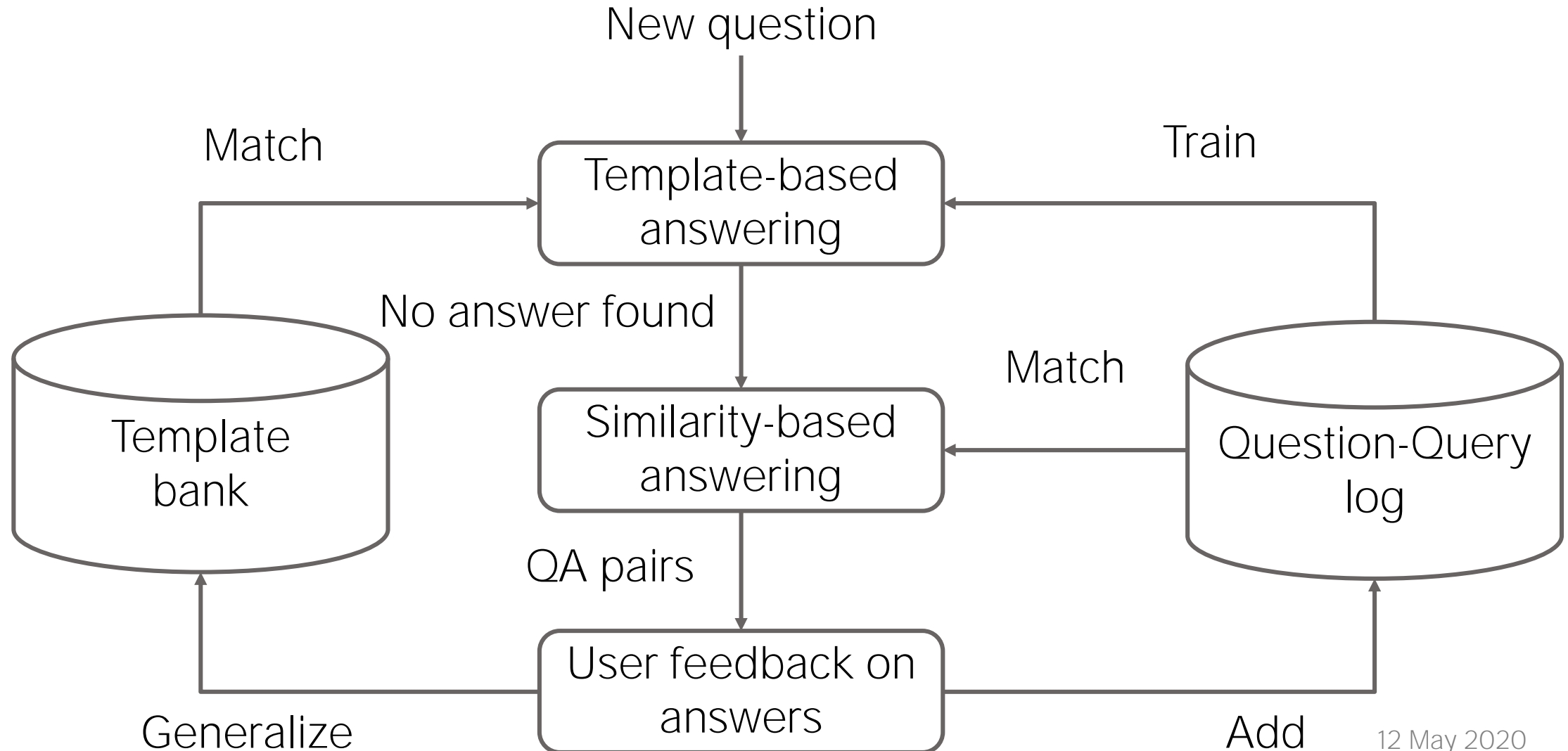
Never-ending learning with NEQA



Never-ending learning with NEQA



Never-ending learning with NEQA



Training NEQA

- Collecting question-query pairs difficult
- Start with question-answer pairs instead
- Create queries by distant supervision
- *learn* Generalize to create slot-aligned templates

NL SPARQL

(can come from Web user)

strong supervision
distant supervision

Distant supervision from QA pairs

Question: What are the Oscar award nominations of Nolan?

Answer: Best Director (*entity*)

| QA pair

Distant supervision from QA pairs

Question: What are the Oscar award nominations of Nolan?
Answer: Best Director

ChristopherNolan

Distant supervision from QA pairs

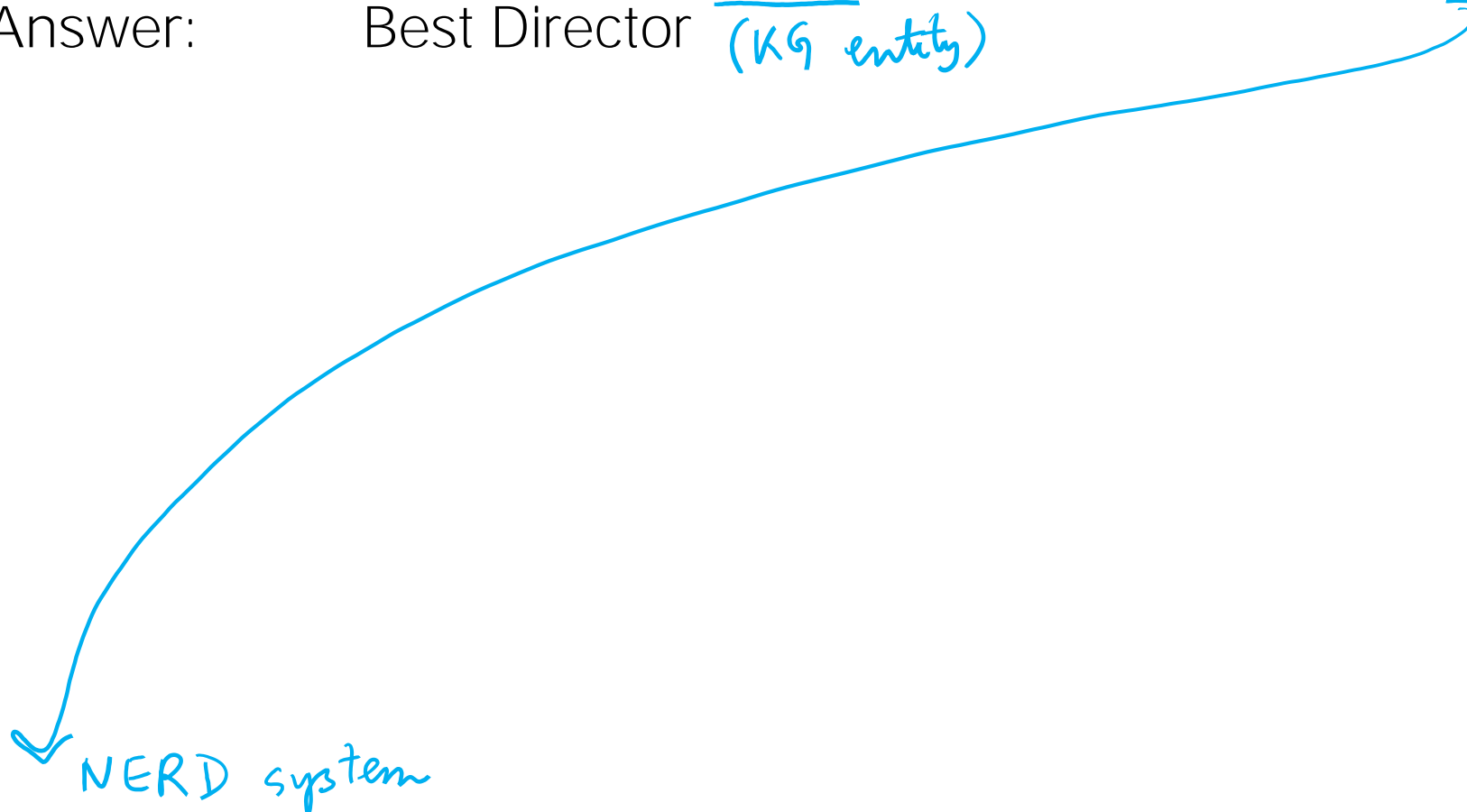
Question:

What are the Oscar award nominations of Nolan?

Answer:

Best Director (KG entity)

M. Hishel → TagME, ADA



NERD system

ChristopherNolan

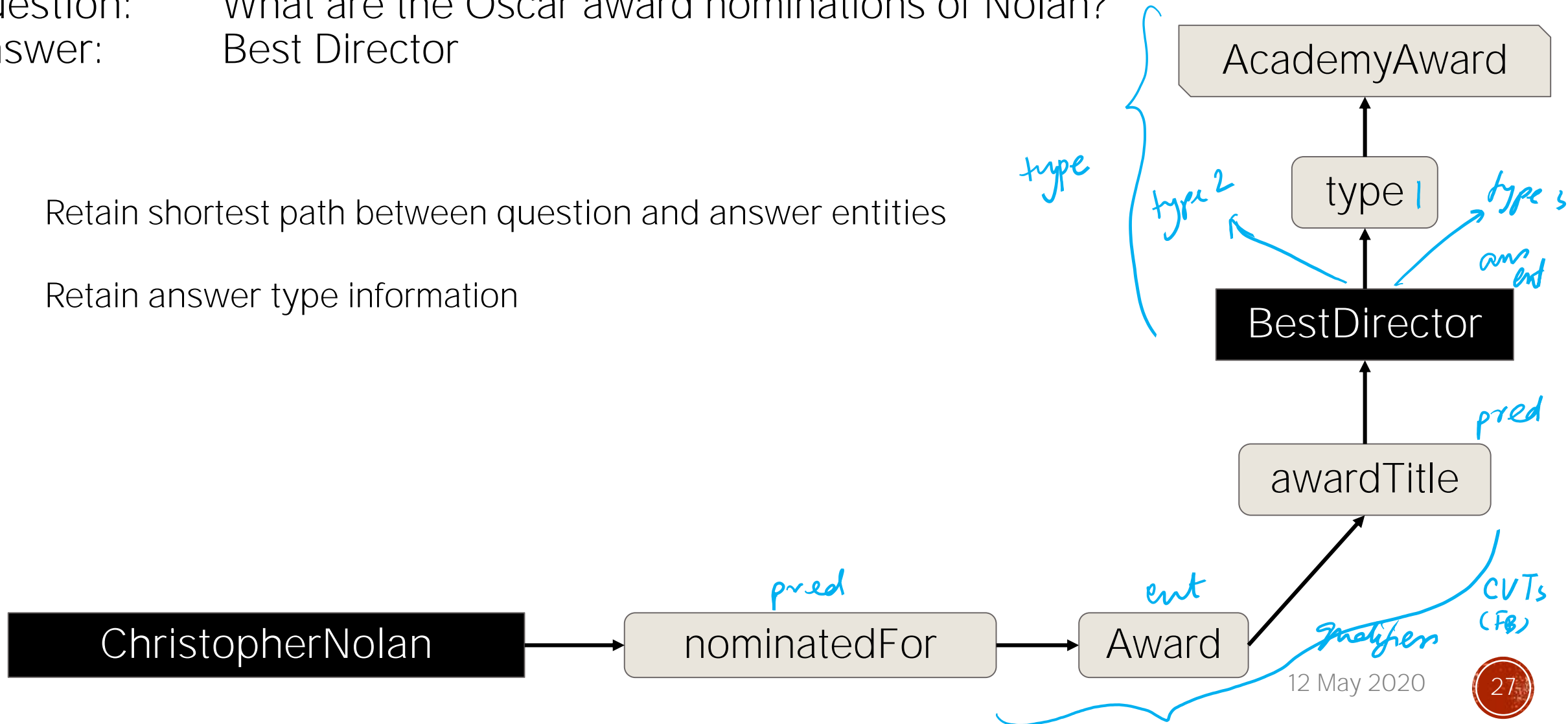
ID 65

BestDirector

Distant supervision from QA pairs

Question: What are the Oscar award nominations of Nolan?
Answer: Best Director

- Retain shortest path between question and answer entities
- Retain answer type information



Distant supervision from QA pairs

Question: What are the Oscar award nominations of Nolan?

Answer: Best Director

Query: Christopher Nolan NominatedFor ?VAR .
?VAR AwardTitle ?ANS .
?ANS Type AcademyAward

≡ SPARQL

given in q
NGRD

ChristopherNolan

✓

nominatedFor

✗

?VAR

intermediate nodes

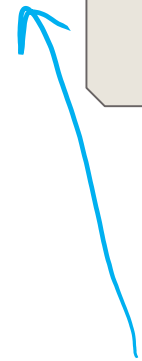
awardTitle

?ANS

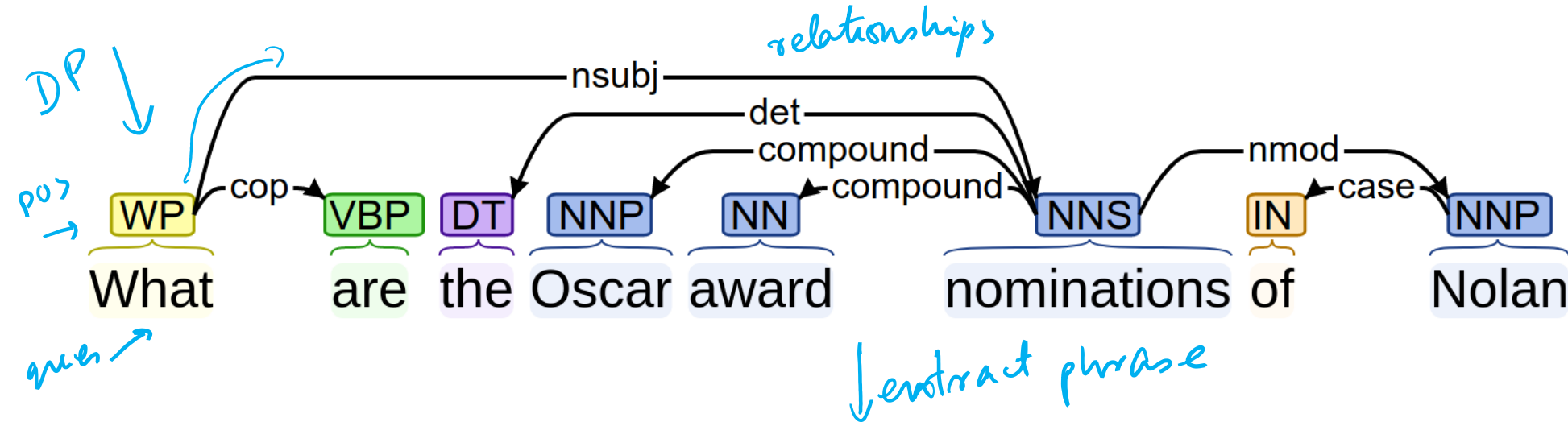
replace by variable
ANS

type

AcademyAward



Extract question phrases

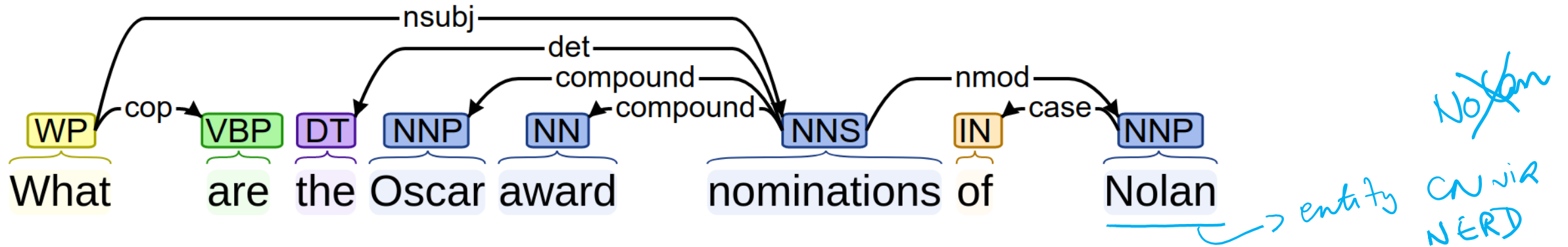


DP n-gram
 what nominations oscar nominations oscar award nominations of *unigram* oscar

bigrams
 what are oscar award nominations *u* nominations *u* award award nominations

- ✓ Dependency parsing: <https://web.stanford.edu/~jurafsky/slp3/15.pdf>
- Constituency parsing: <https://web.stanford.edu/~jurafsky/slp3/13.pdf>

Extract query items



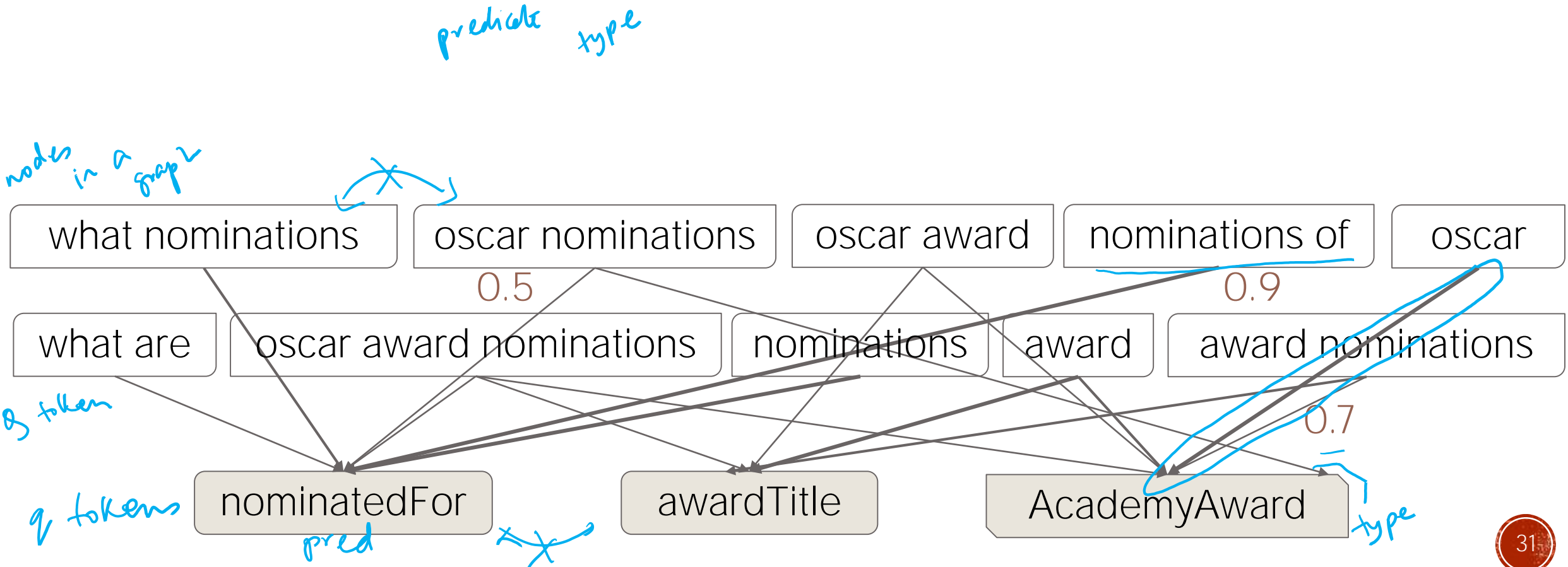
what nominations oscar nominations oscar award nominations of oscar

what are oscar award nominations nominations award award nominations

query items → nominatedFor awardTitle AcademyAward

Create candidate alignments

- Bipartite graph with edge weights (Yahya et al. 2012)
- Weights from lexicons L_P and L_T (Abujabal et al. 2017, Berant and Liang 2013)



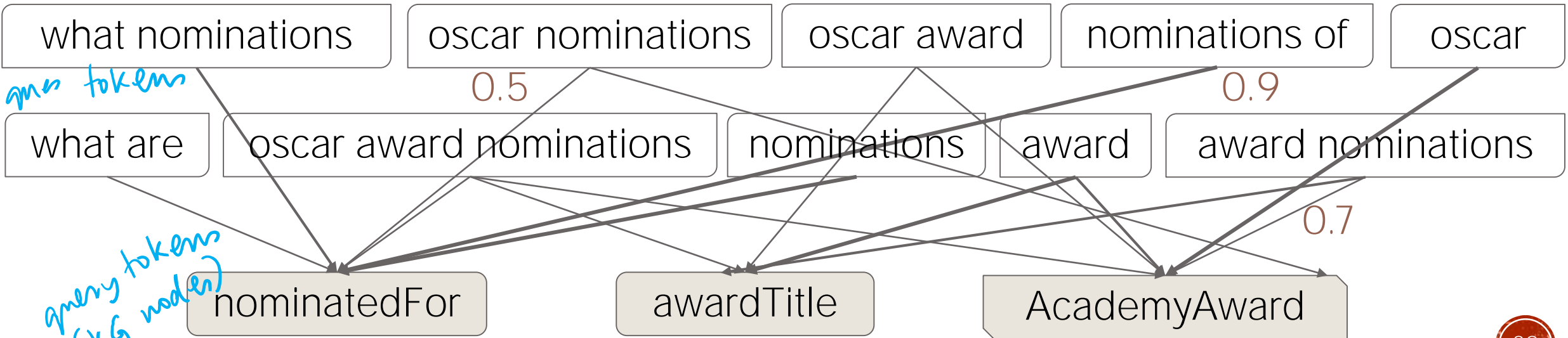
Create candidate alignments

LP

Phrase	KG Predicate	Weight
<i>NL</i> nominee for	nominatedFor	0.8
<i>E</i> nominations of <i>eg. annotations</i> <i>kg item</i>	nominatedFor	0.9
oscar nominations	nominatedFor	0.5

LT

Phrase <i>NL</i>	KG Type	Weight
Academy Award	AcademyAward	0.9
Oscar	AcademyAward	0.7
Oscar Award	AcademyAward	0.8



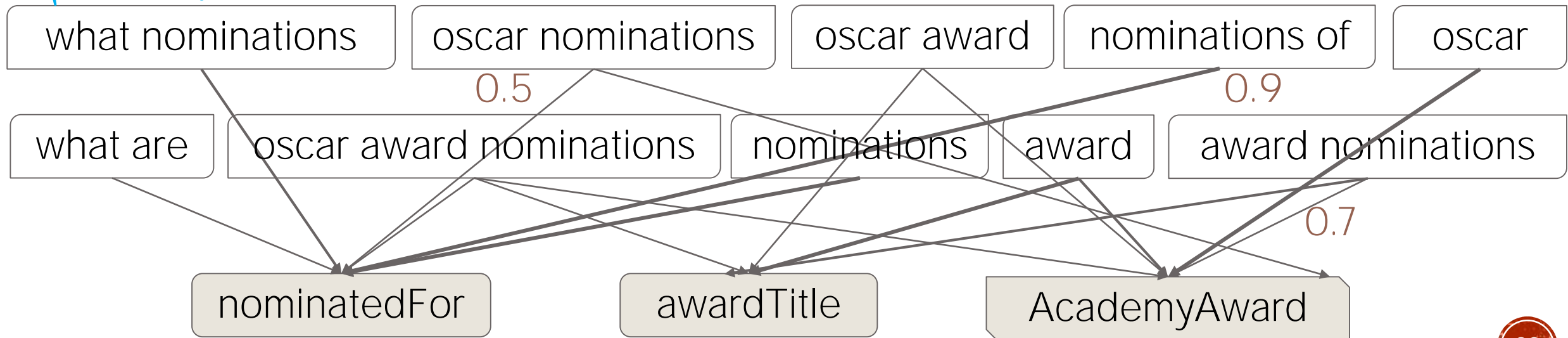
Optimal mapping via ILP

- Best alignment of items with Integer Linear Program (ILP)
- Constraint 1: Each KG item obtained from at most one phrase
- Constraint 2: Token contributing to entity ^{token} cannot contribute to any other phrase
- Constraint 3: One phrase can map to at most one type

*obj fn.
+ constraints*

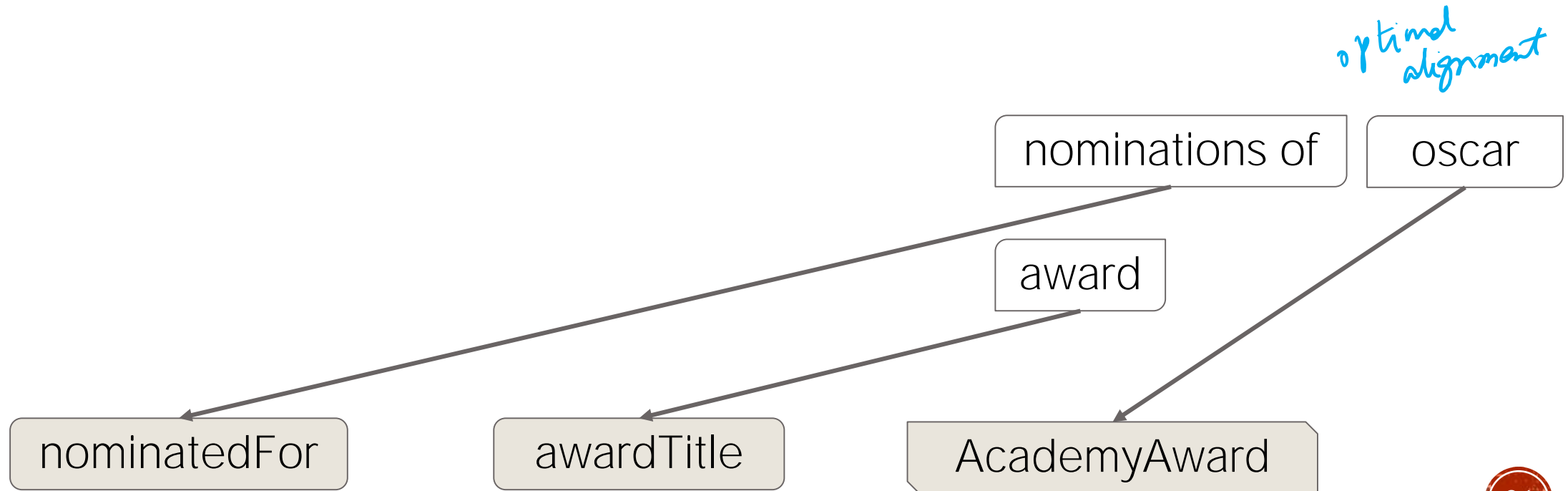
*what goes
where*

phrase ↓ → n-grams / DP n-grams

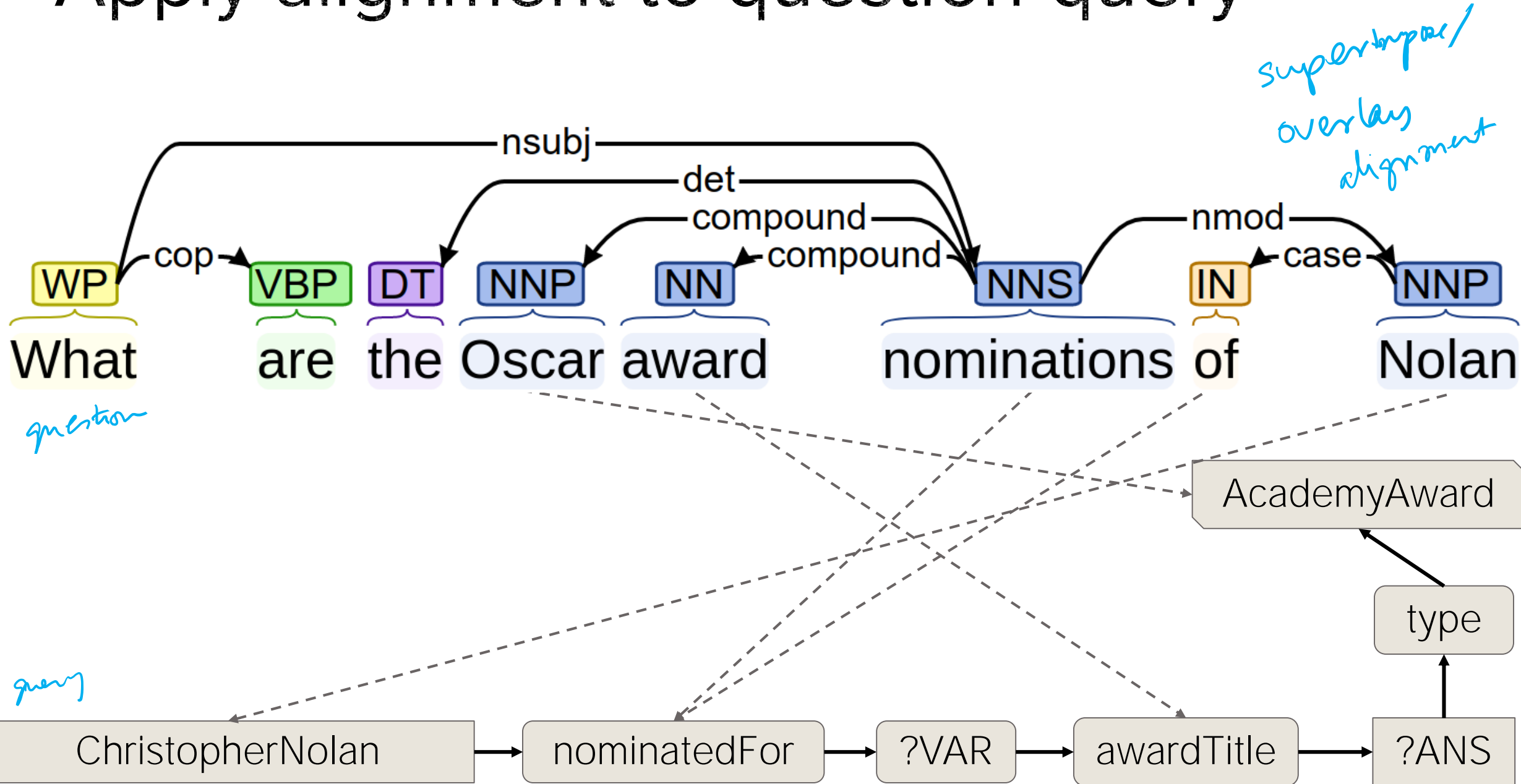


Optimal mapping via ILP

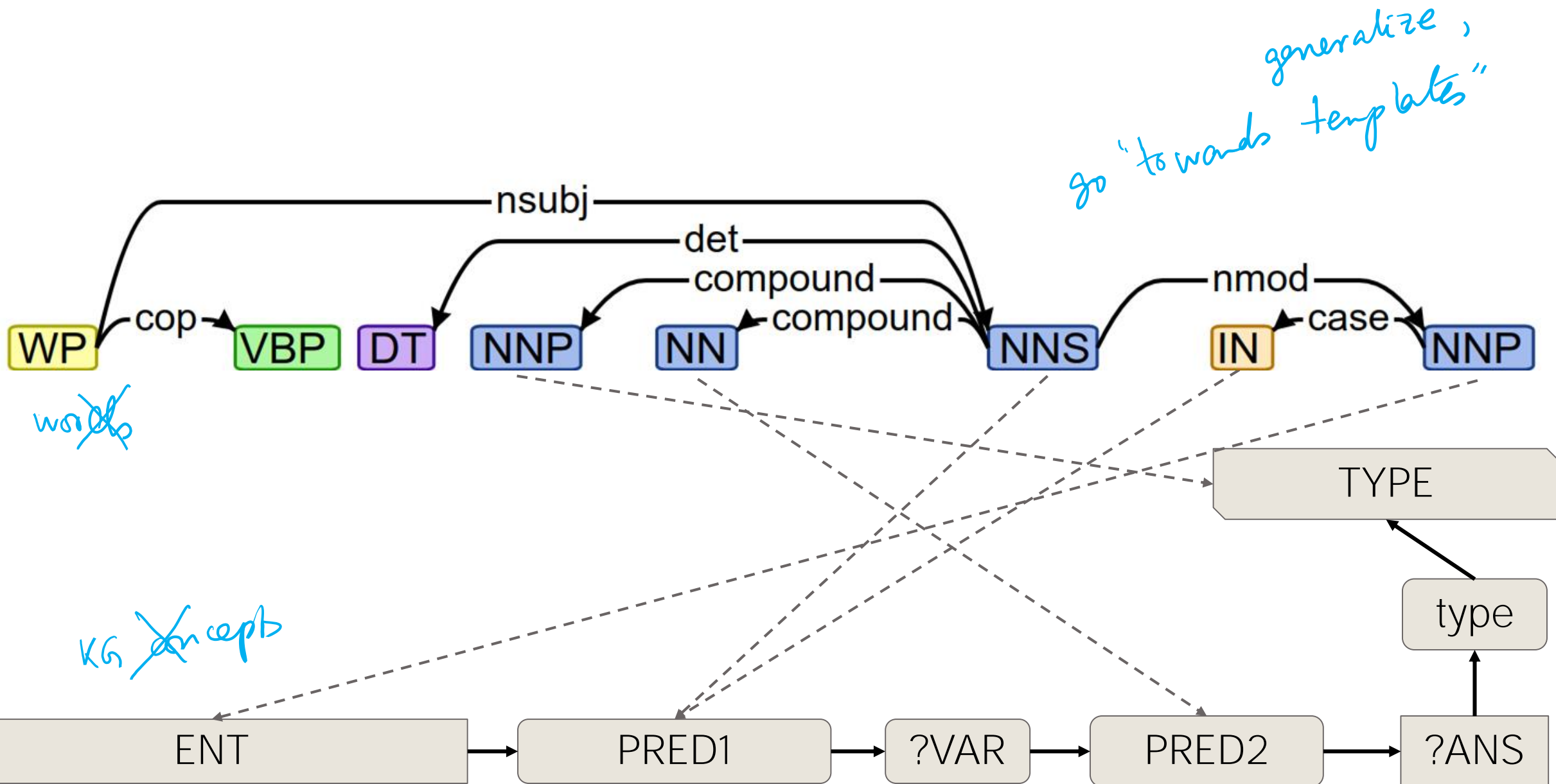
- Best alignment of items with Integer Linear Program (ILP)
- Constraint 1: Each KG item obtained from at most one phrase
- Constraint 2: Token contributing to entity cannot contribute to any other phrase
- Constraint 3: One phrase can map to at most one type



Apply alignment to question-query

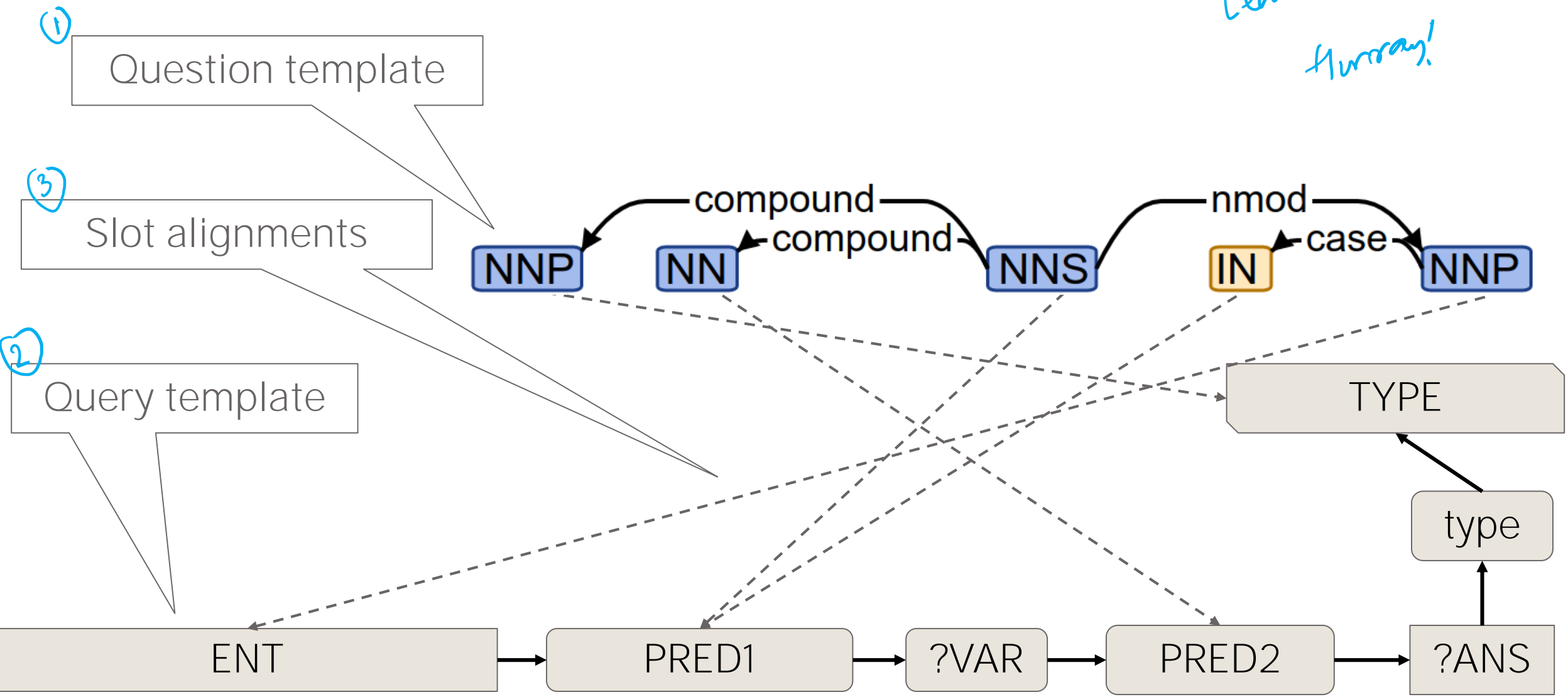


Replace concrete items by roles

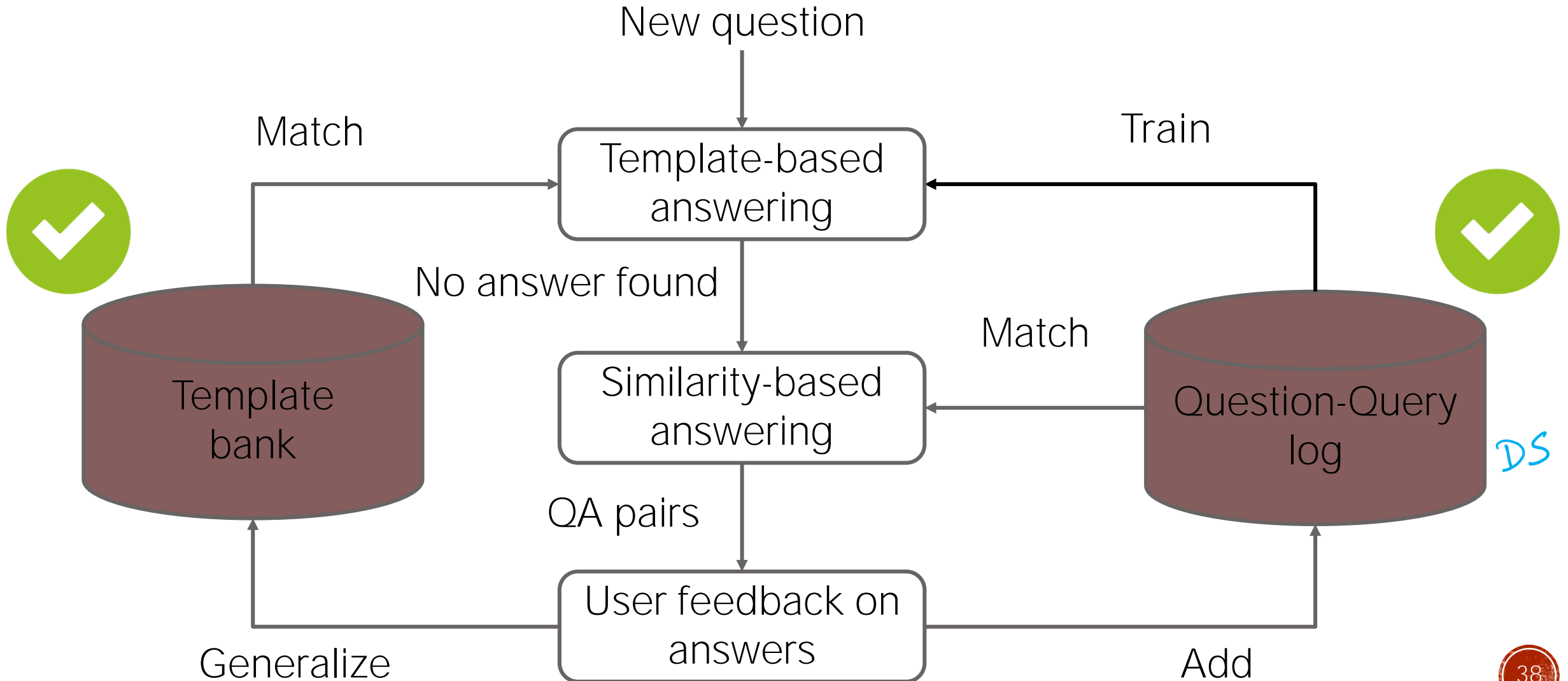


Drop unnecessary question words

*Learn a template!
Hurray!*

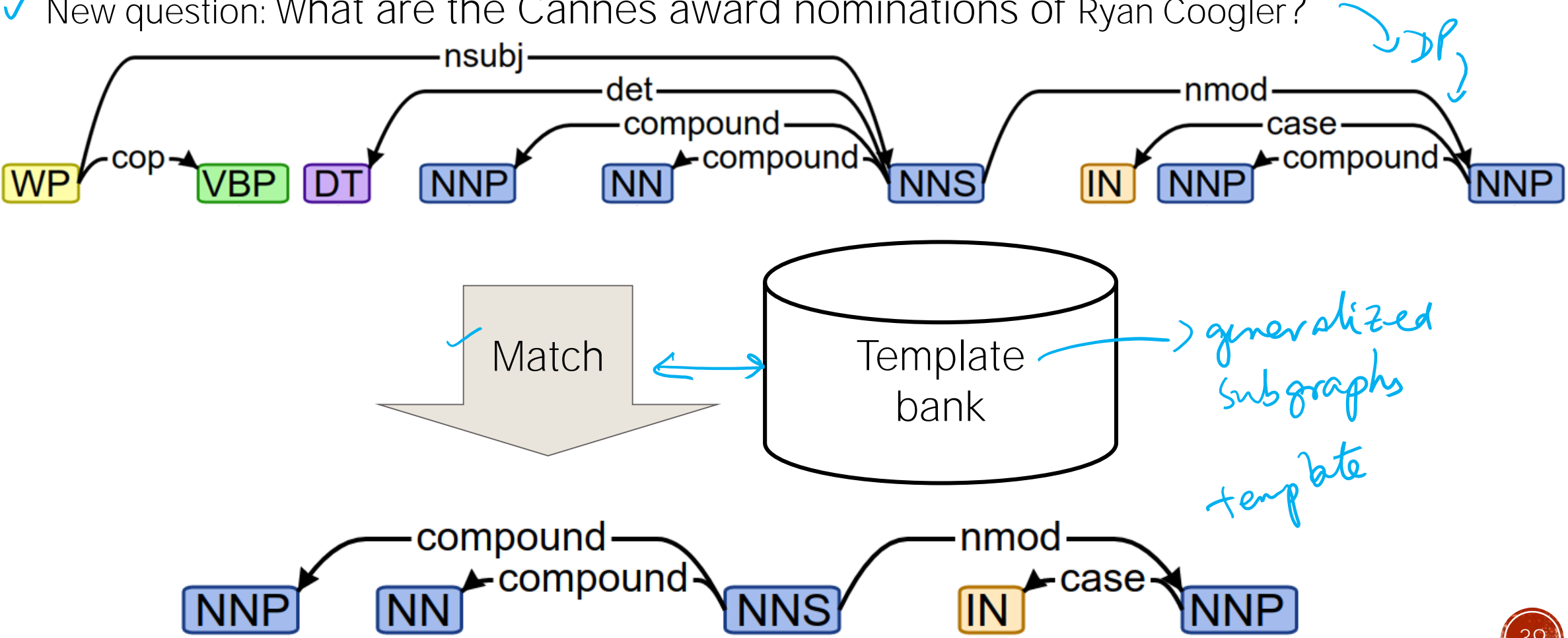


Never-ending learning with NEQA



Answering with templates

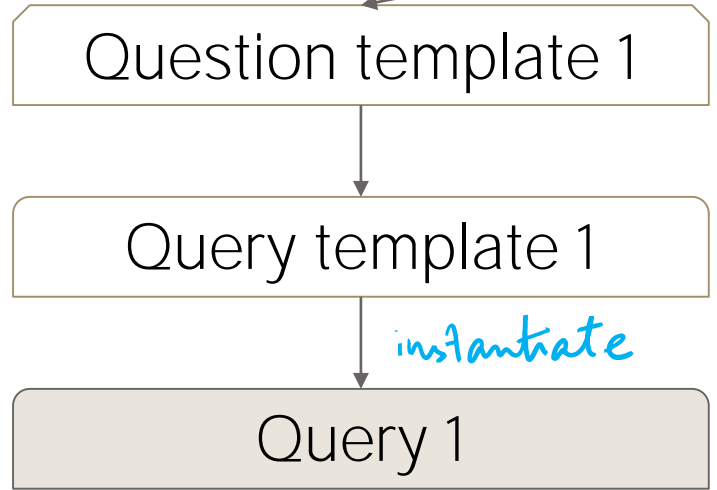
✓ New question: What are the Cannes award nominations of Ryan Coogler?



Instantiating queries

what are the Cannes award nominations of Ryan Coogler?

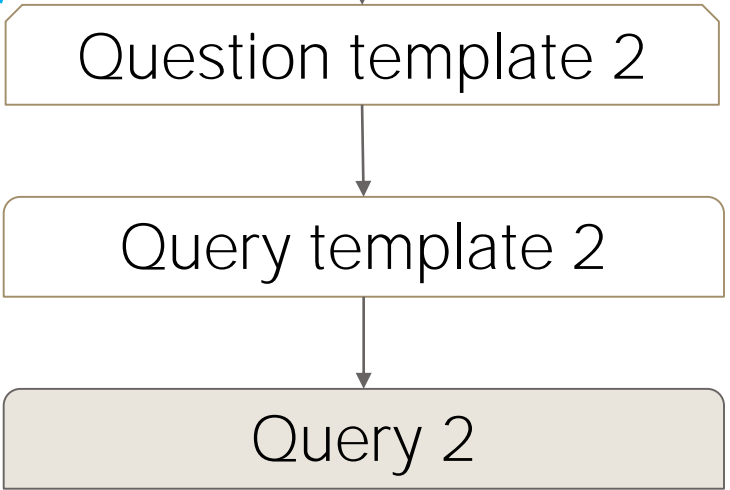
paired in repo



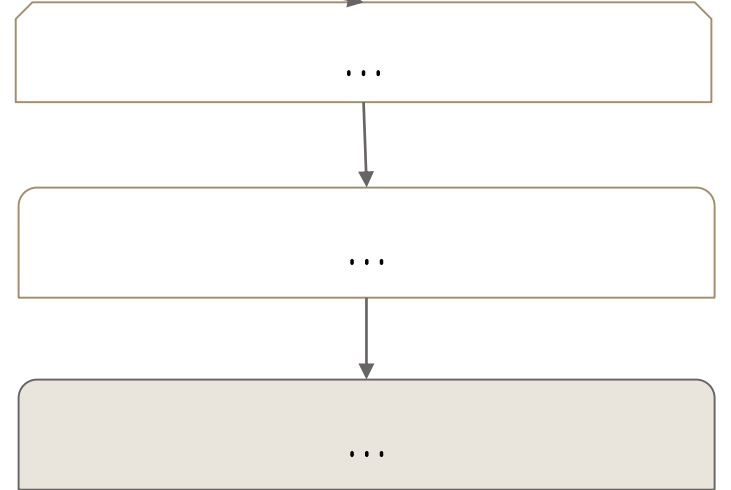
RyanCoogler nominated ?VAR
.
?VAR awardTitle ?ANS .
?ANS Type CannesAward

q1 = q2

paired in repo



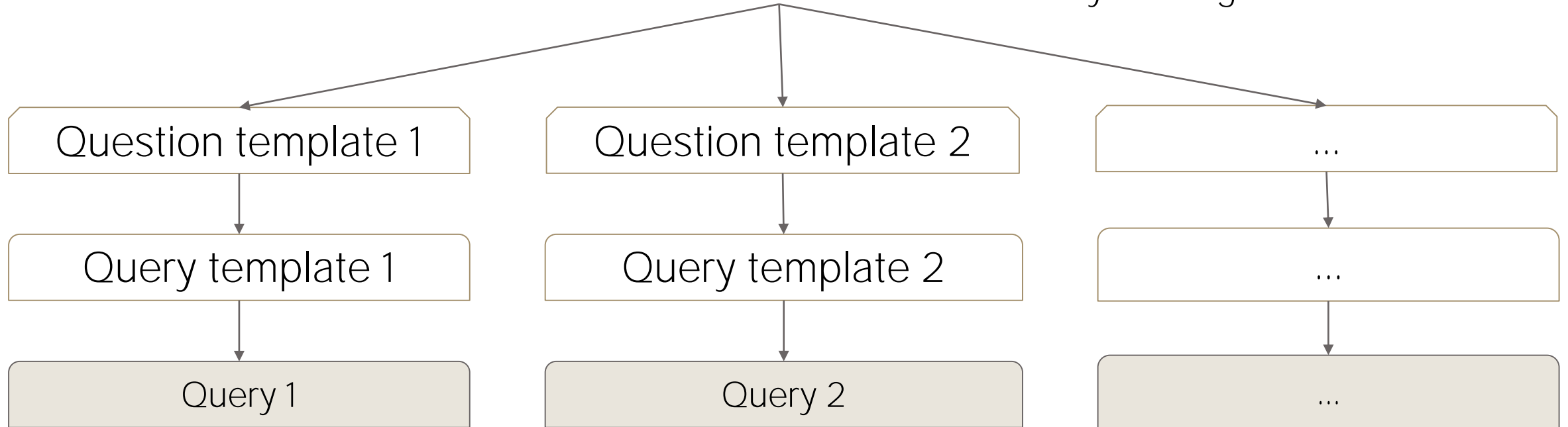
RyanCoogler awarded ?VAR .
?VAR awardTitle ?ANS .
?ANS Type GoldenGlobe



...
q3

Instantiating queries

what are the Cannes award nominations of Ryan Coogler?



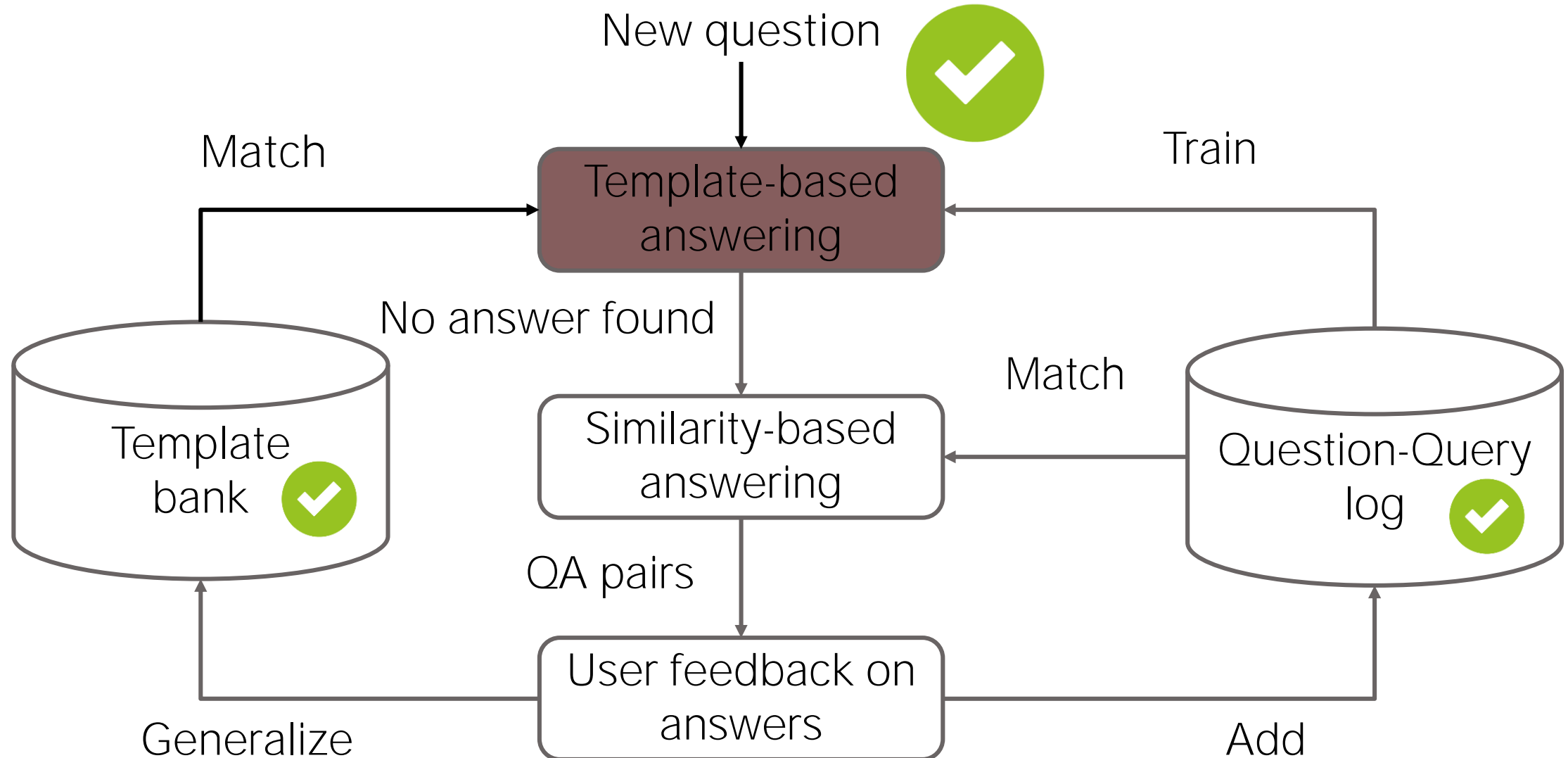
RyanCoogler nominated ?VAR
.
?VAR awardTitle ?ANS .
?ANS Type CannesAward

RyanCoogler awarded ?VAR .
?VAR awardTitle ?ANS .
?ANS Type GoldenGlobe

Rank queries with learning to rank
and execute best query

pairwise LTR

Never-ending learning with NEQA



Tackling language diversity

We resume
at 15:15

- If we can answer:
 - What are the Oscar award nominations of Nolan?
- Then we should be able to answer:
 - ✓ ■ What are the Cannes award nominations of Ryan Coogler?
 - Which Oscar award nominations did Nolan receive?

Same syntax!

✓ Same semantics!

ent -rb
pred-prop
type-class >
S P O / structure
E → S/O
T → O
P → P

Tackling language diversity: Semantics

- If we can answer:
 - What are the Oscar award nominations of Nolan?
- Then we should be able to answer:
 - Which Oscar award nominations did Nolan receive?



Same semantics!

Semantic similarity: Component 1

Q_{log} : What are the Oscar award nominations of Nolan?

Q_{new} : Which Oscar nominations did Nolan receive?

*reward
surface level
match*

- Language models (LM): Computed using maximum likelihood probabilities of n -grams from Q_{new} in Q_{log}

Semantic similarity: Component 2

Q_{log} : What are the Oscar nominations of Nolan?

Q_{new} : Which Academy Award nominations did Nolan receive?

already in log

all q-s in log

new question

film movie

- Word2Vec: Cosine similarity between contextual embeddings of words and phrases in Q_{new} and Q_{log}

$$\cos \left(\begin{matrix} \text{word2vec}(\text{oscar})_q \\ \text{w2v-emb}(\text{academy}) \end{matrix} \right)$$

Semantic similarity: Component 3

in log

Q_{\log} : What are the Oscar award nominations of Nolan?

Q'_{\log} : Which films by Nolan have Oscar award nominations?

Q_{new} : Which Oscar nominations did Nolan receive?

sim matching

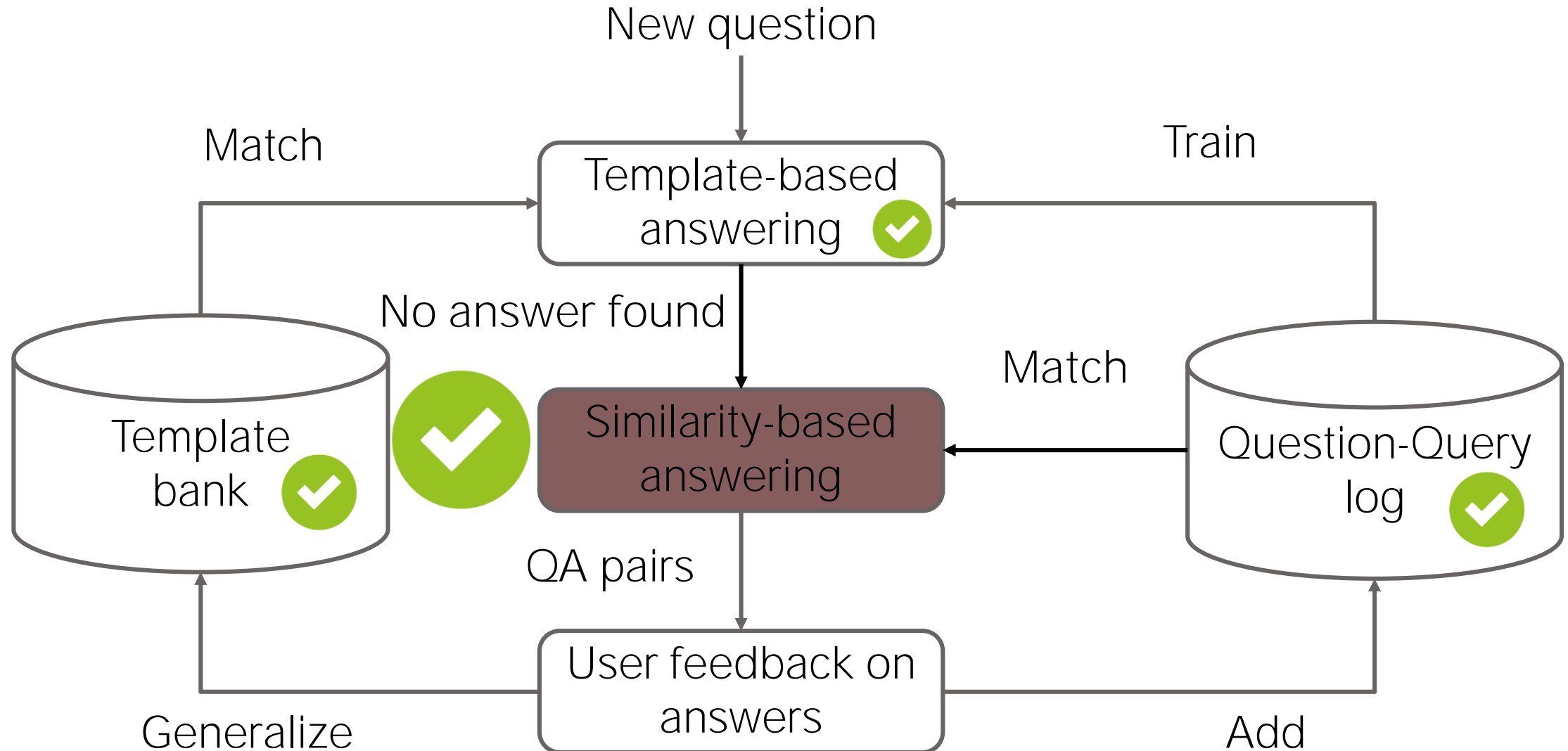
- support \sim LM surface
- typicality \sim type
- specificity

- *expected* Answer types: Cosine similarity between expected answer types (awards, films, directors) of Q_{new} and Q_{\log} [Own work in Ziegler et al. 2017]

Answering with similarity function

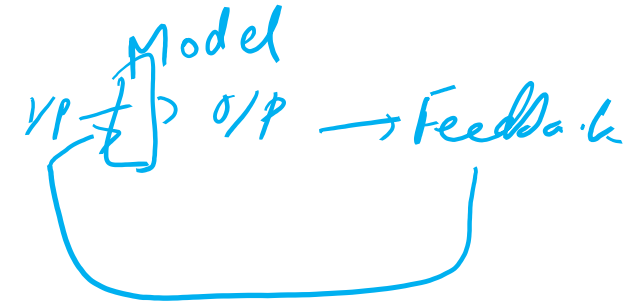
- Similarity score: Linear combination of three factors
- Compute ^{sim score} for new question against ^{all} questions in log
- Find best question (max score) $q_{best} \rightarrow q_{best}^{temp} \rightsquigarrow q_{best}^{temp} \rightsquigarrow q_{best}$
- Execute corresponding query ^{output} \downarrow ^{ANS}

Never-ending learning with NEQA



Closing the loop with user feedback

- So far, assumed all answers were correct: Pseudo-relevance
Blind feedback
- Pseudo-relevance degrades quality
- Users provide feedback on answers




Question: Which Oscar nominations did Nolan receive?

Answer: Best Director ✓

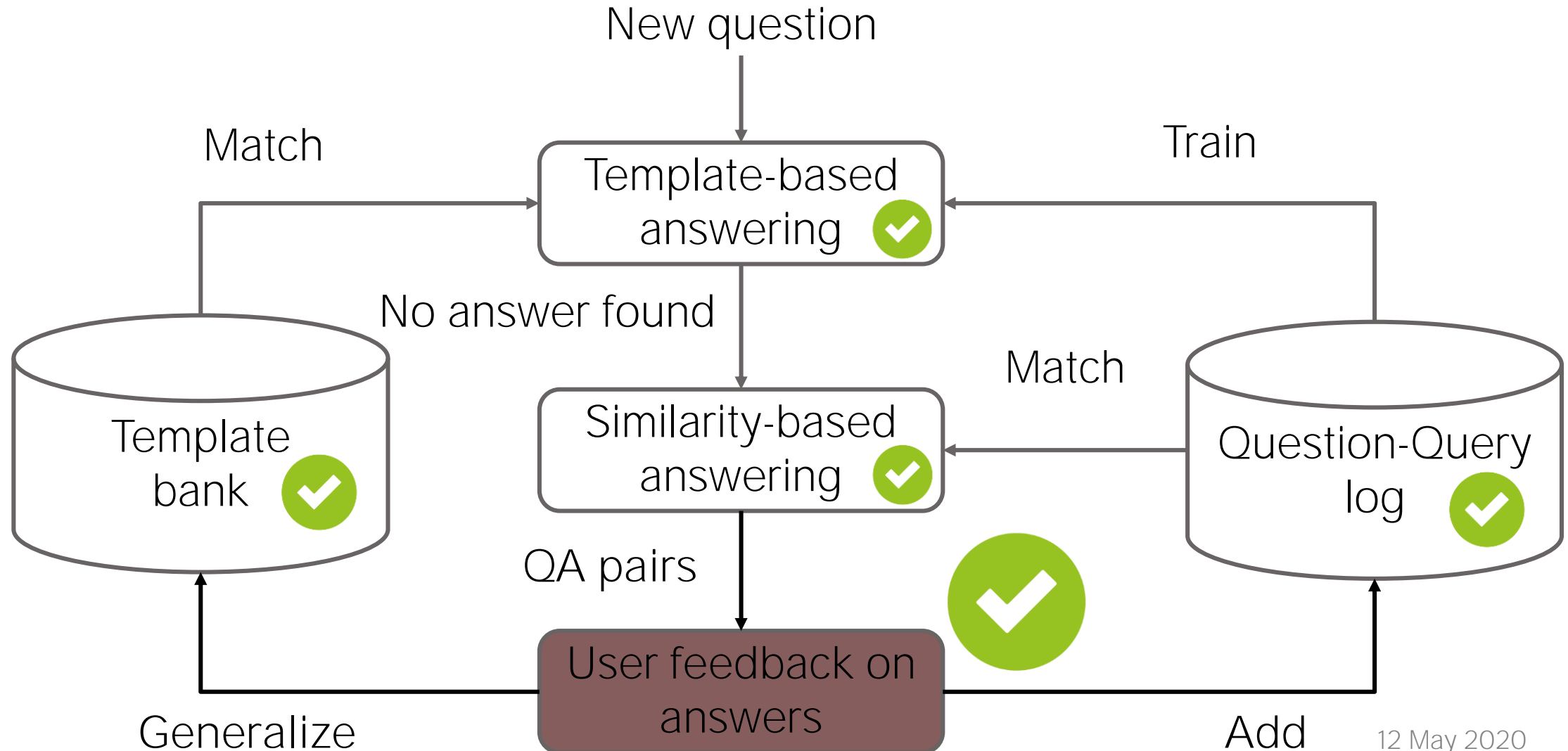
User:



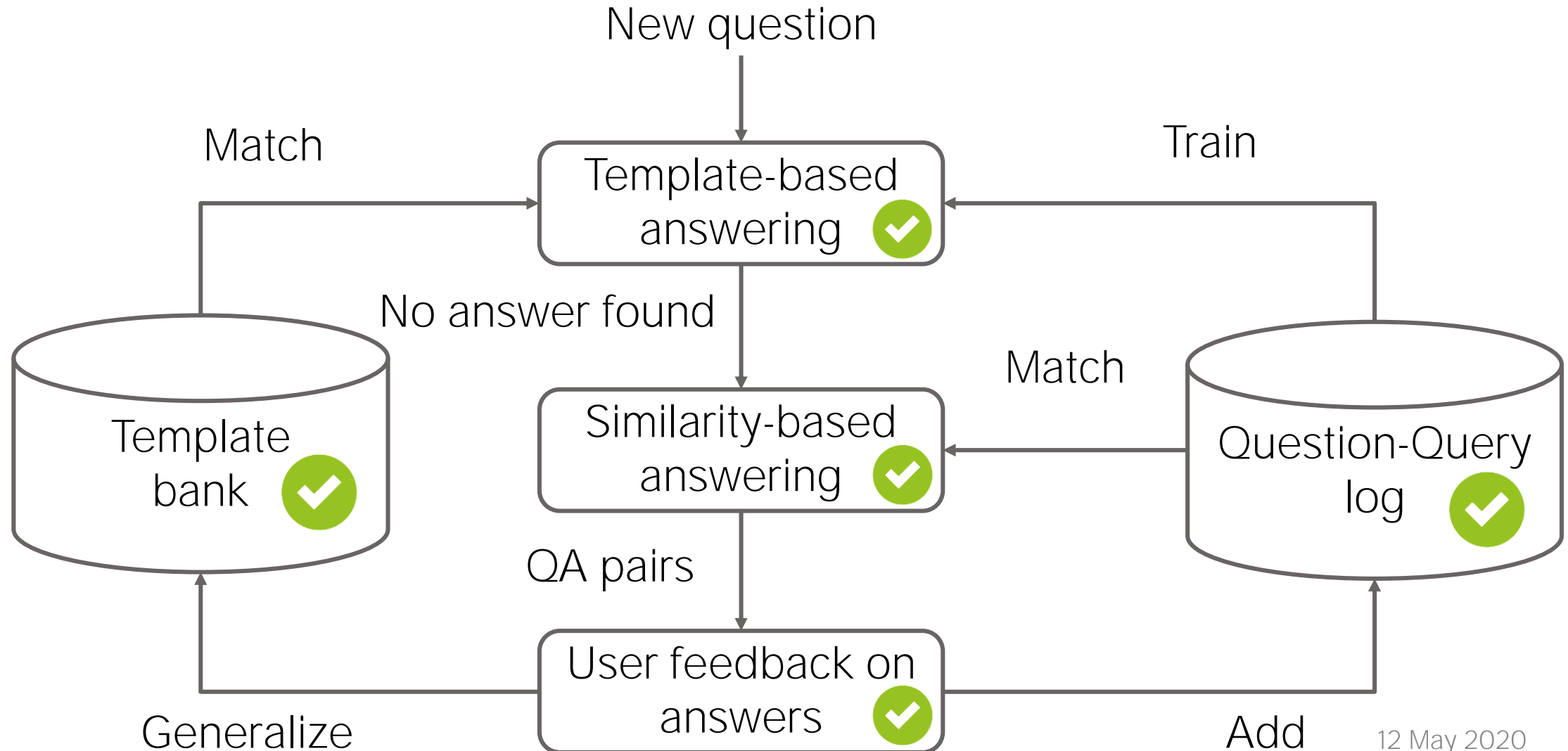
Feedback triggers continuous learning

- ^{+ve} Feedback on answer propagated to query
- Positive feedback:
 - Learn new template from question-query
 - Add new question-query to log 
 - Update learning-to-rank model *(query ranking)*

Never-ending learning with NEQA



Never-ending learning with NEQA



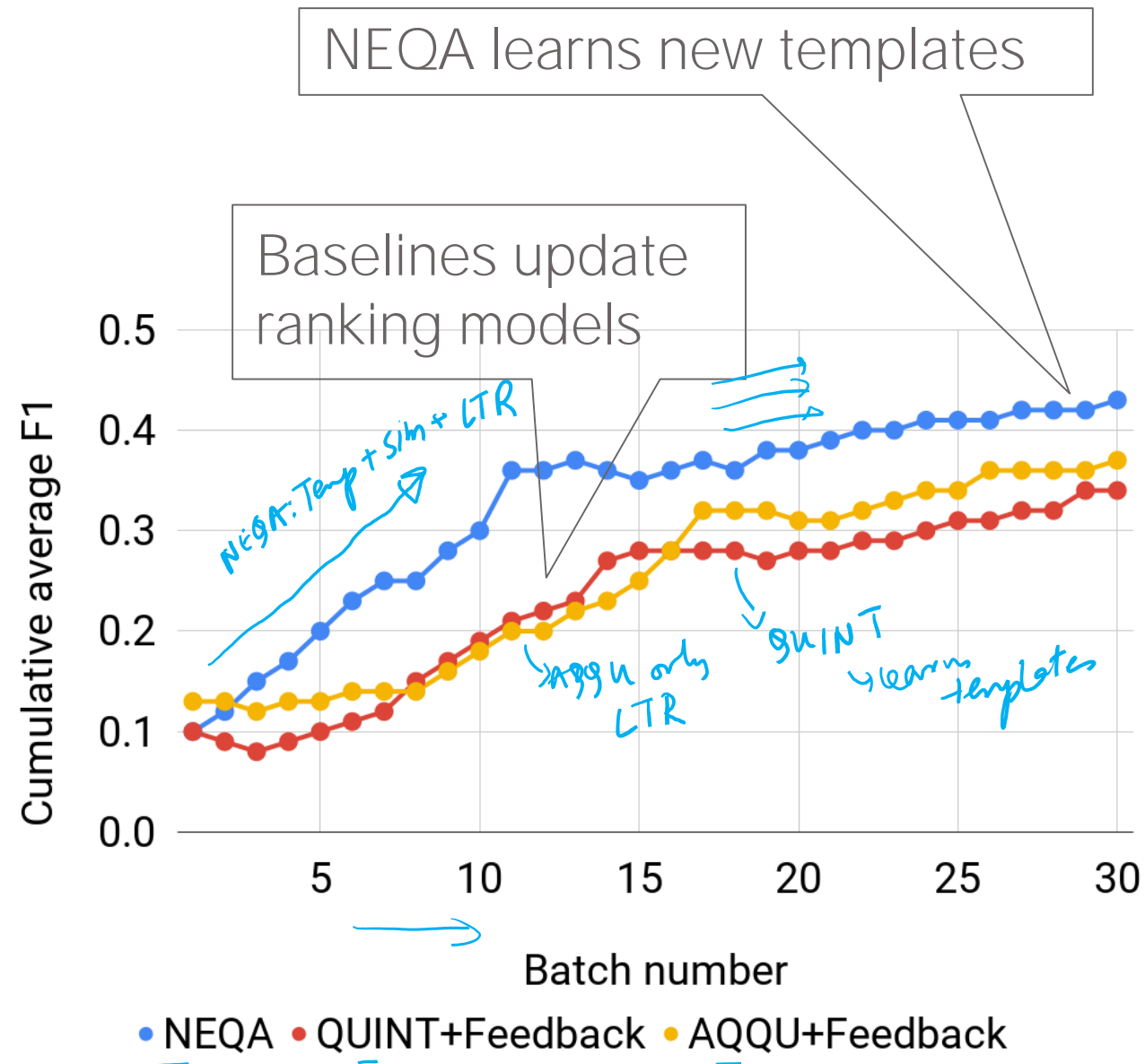
Experimental results: Setup

- Benchmark: WebQuestions (6K questions)
- KG: Freebase (1.9B triples)
- Metric: F1-Score (harmonic mean of precision and recall)
- Baselines: KG-QA algorithms

Experimental results: Performance

Starts small but improves over static (deep) learning systems ^{300%} _{~3K}

Method	F1-Score
NEQA	0.510*
Savenkov et al. '16	0.490
Xu et al. '16	0.470
Reddy et al. '16	0.500
Bast and Haussmann '15	0.494
Bordes et al. '14	0.392



Experimental results: Anecdotes

With learnt template: What is the name of the currency used in [Italy]?

With similarity function: What is the currency in [Denmark]?

With similarity function: What kind of money is used in [Israel]?

↙ diff syntax

↕ diff syntax

} same semantics

The QUINT+NEQA family

QUINT	Automated template generation for question answering over knowledge graphs AAbujabal, M Yahya, M Riedewald, G Weikum Proceedings of the 26th international conference on world wide web, 1191-1200	79	2017
demo	Quint: Interpretable question answering over knowledge bases AAbujabal, RS Roy, M Yahya, G Weikum Proceedings of the 2017 Conference on Empirical Methods in Natural Language ...	16	2017
NEQA	Never-ending learning for open-domain question answering over knowledge bases AAbujabal, R Saha Roy, M Yahya, G Weikum Proceedings of the 2018 World Wide Web Conference, 1053-1062	23	2018
TIP1	Efficiency-aware Answering of Compositional Questions using Answer Type Prediction D Ziegler, AAbujabal, RS Roy, G Weikum Proceedings of the Eighth International Joint Conference on Natural Language ...	3	2017
TEQUILA	TEQUILA: Temporal question answering over knowledge bases Z Jia, AAbujabal, R Saha Roy, J Strötgen, G Weikum Proceedings of the 27th ACM International Conference on Information and ...	7	2018
	TempQuestions: A Benchmark for Temporal Question Answering Z Jia, AAbujabal, R Saha Roy, J Strötgen, G Weikum Companion Proceedings of the The Web Conference 2018, 1057-1062	7	2018

Research paper 2

Learning Surface Text Patterns for a Question Answering System

[Learning surface text patterns for a question answering system](#)

[D Ravichandran, E Hovy - Proceedings of the 40th annual meeting on ..., 2002 - dl.acm.org](#)

In this paper we explore the power of surface text patterns for open-domain question answering systems. In order to obtain an optimal set of patterns, we have developed a method for learning such patterns automatically. A tagged corpus is built from the Internet in a bootstrapping process by providing a few hand-crafted examples of each question type to Altavista. Patterns are then automatically extracted from the returned documents and standardized. We calculate the precision of each pattern, and the average precision for each ...

☆ 99 Cited by 1050 Related articles All 28 versions 99



Surface answer patterns

- Apply surface patterns ^{→ templates} to pinpoint answer
“<person> was born in <year> ...”
“<person> (<year>--<year>)...”

Reproduced with permission from
(Ravichandran & Hovy 02)

- Learn: ^{question type}
for each Qtarget:
 - submit anchor terms to search engines
 - extract sentences
 - apply suffix tree
 - measure precision

Qtarget	# of questions	MRR on TREC-10
BirthYear	8	0.478
Inventor	6	0.167
Discoverer	4	0.125
Definition	102	0.34
WhyFamous	3	0.667
Location	16	0.750

Outline

- Direct answers from text

words/phrases/entities instead of docs/passages

- Factoid, open-domain QA

general domain

- Learning patterns

- Answering with patterns

- Uses bootstrapping

method

→ When was X born?

Mozart

text

“Mozart was born in 1756.”

“Gandhi (1869–1948)...”

“<NAME> was born in <BIRTHDATE>”

“<NAME> (<BIRTHDATE>-”

Learning patterns (I)

- Select an example *BIRTHYR ↓
When was Mozart born? → {Mozart, 1756}* *→ example* *seed*
- Submit keywords to search engine *→ Mozart 1756 → Google / Altavista*
- Get top-1000 docs *→ [] [] [] → relevance*
- Preprocess docs for regex matching with tools like egrep *→ pattern matching*
 - Split into sentences *Stanford sentence splitter*
 - Keep only sentences with keywords *Mozart + 1756, prune others*
 - Normalize whitespace *space, ENTER, TAB*
 - Remove tags *HTML*

Learning patterns (II)

trie

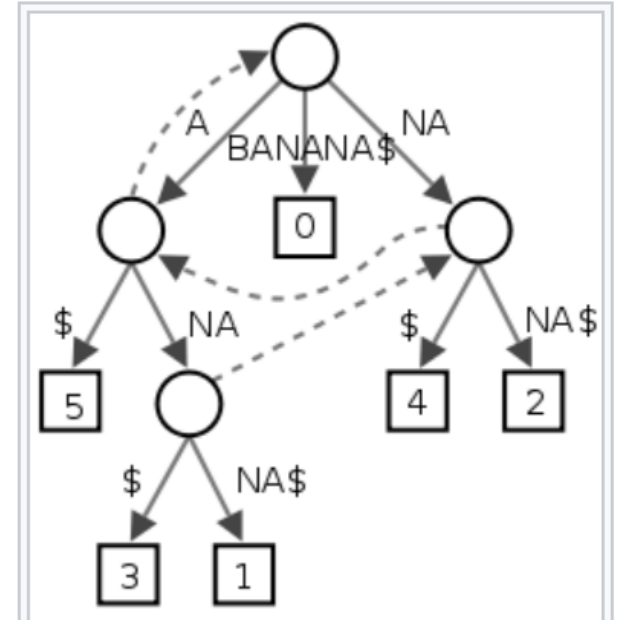
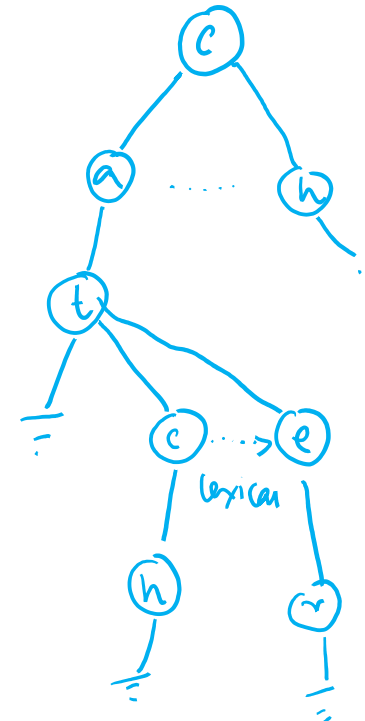
cat, catch, cater

- Pass each retained sentences through a suffix tree constructor
- Retain only those phrases in the suffix tree that contain question and answer term
- Generalize to pattern

storage

filter

Mozant → (NAME)
1756 → (ANSWER)



Suffix tree for the text BANANA\$. Each substring is terminated with special character \$. The six paths from the root to the leaves (shown as boxes) correspond to the six suffixes A\$, NA\$, ANA\$, NANA\$, ANANA\$ and BANANA\$. The numbers in the leaves give the start position of the corresponding suffix. Suffix links, drawn dashed, are used during construction.

Learning patterns (III)

- Repeat for different examples of same question type

Moza vt
Gandhi
Trump

For BIRTHDATE

- born in <ANSWER> , <NAME>
- <NAME> was born on <ANSWER> ,
- <NAME> (<ANSWER> -
- <NAME> (<ANSWER> -)
- ...

↳ living ppl /
date of
death
not know

Quality of patterns

- Need to evaluate pattern quality before being used for answering
- Repeat earlier pattern extraction process but without answer term
- Search for pattern in extracted sentences
- Calculate the precision of pattern
- Retain only patterns with enough support
- Use of precision guided by MLE

$$P = \frac{C_a}{C_a + C_o}$$

ans / *others*

Mozart was born in <ANY_WORD>
✓ Mozart was born in 1756

1756 + wrong answers

Answering with templates

- Determine type of new question
- Identify question term
- Create query
- Preprocess documents as before
- Replace question term with <NAME>
- Match patterns from table
- Retrieve words that match <ANSWER>
- Rank with pattern precision

} existing systems

Table
P₁
P₂
P₃

→ match
in
text

match
→ <NAME> + <ANS>

ans_ranking

Evaluation with TREC data

- TREC-10 (2001) data
- More info: <https://trec.nist.gov/data/qa.html>
- Questions:
https://trec.nist.gov/data/qa/2001_qadata/main_task_QAdata/qa_main.894-1393.txt

TREC Corpus

Question type	Number of questions	MRR on TREC docs
BIRTHYEAR	8	0.48
INVENTOR	6	0.17
DISCOVERER	4	0.13
DEFINITION	102	0.34
WHY-FAMOUS	3	0.33
LOCATION	16	0.75

Web

Question type	Number of questions	MRR on the Web
BIRTHYEAR	8	0.69
INVENTOR	6	0.58
DISCOVERER	4	0.88
DEFINITION	102	0.39
WHY-FAMOUS	3	0.00
LOCATION	16	0.86

$\frac{1}{rank} = \frac{1}{1} + \frac{1}{2} + \dots$
MRR = $\frac{1}{2}$

QA

TREC Corpus

Web

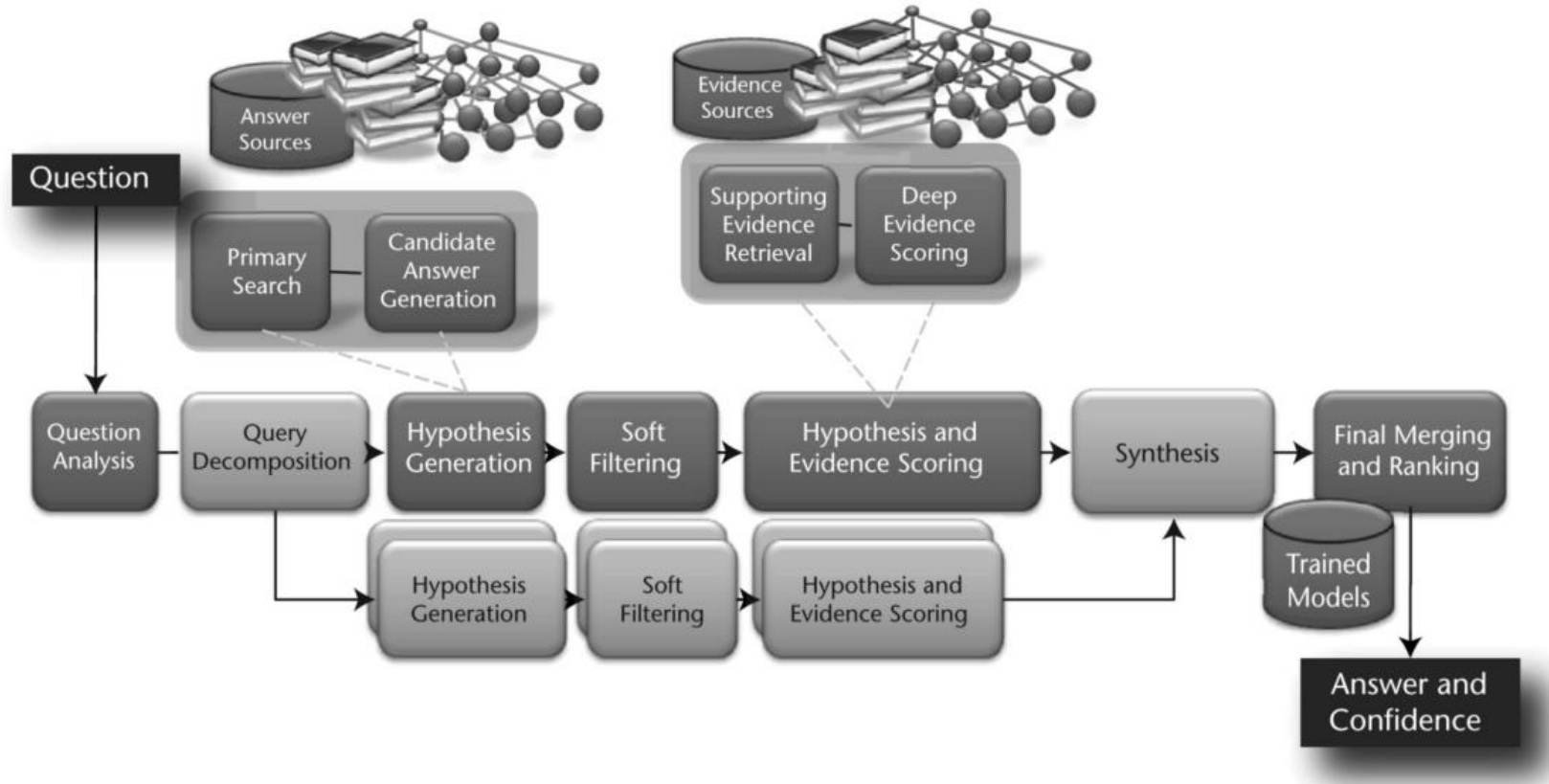
higher

Sys 1
Sys 2
...

The IBM Watson System



The IBM Watson System



✓ [Building Watson: An overview of the DeepQA project](https://www.aaai.org/ojs/index.php/aimagazine/article/view/2303)
<https://www.aaai.org/ojs/index.php/aimagazine/article/view/2303>

Conclusions

- Templates are a powerful method for question-answering
- Applicability may extend beyond QA
- Limited by coverage
- Learning via ^①similarity and ^②feedback enables handling diversity

Thank
you